

## HOW TO PAY

### STEP BY STEP GUIDELINE Interbank Giro (IBG) via Maybank2u

When the money/fund will reach the recipient's account (AEON)?

Payment Initiated by Customers	*Funds Received by Beneficiaries		
Business Day (Mon-Fri)	Before 5.00am	Same business day	By 11.00am
	5.00am to 8.00am		By 2.00pm
	8.01am to 11.00am		By 5.00pm
	11.01am to 2.00pm		By 8.20pm
	2.01pm to 5.00pm		By 11.00pm
	After 5.00pm	Next business day	By 11.00am
Non-Business Days (Saturday, Sunday and Federal Territory Public Holidays)	Next business day		By 11.00am

**Note:** For unsuccessful Interbank GIRO transaction that was performed on the same day by 5.00pm, the customer will receive the fund on the next business day by 11.00am, under normal circumstances.

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- 1.** Login with your Maybank2U access
- 2.** Go to “Pay & Transfer”
- 3.** Select “Transfer” tab
- 4.** Select your account to perform the transaction
- 5.** From the “Transfer to” section, select “Other Accounts”
- 6.** New transfer drop down list - Choose “Citibank”
- 7.** Key in the **account number**:
  - For Credit Card - (Your 16 digit Aeon Credit Card Number)
  - For Easy Payment (EP) - 789 followed by (Your 12 digit Loan Agreement Number)
- 8.** Key in **recipient Name**
- 9.** Transfer type - Choose “Fund Transfer”
- 10.** Transfer Mode - Choose “Interbank GIRO (IBG)”
- 11.** Key in the **amount**
- 12.** Press “Submit”
- 13.** Request for “Secure Verification” or “SMS TAC”
- 14.** Select “Confirm” to complete payment.