



AEON CREDIT SERVICE

AEON Ride United Helmet Exchange Programme Campaign TERMS & CONDITIONS

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TERMS AND CONDITIONS

AEON Ride United Helmet Exchange Programme ("Campaign")

1.0 CAMPAIGN/PROMOTION PERIOD:

1.1 The AEON Ride United Helmet Exchange Programme ("Campaign") is organised by AEON Credit Service (M) Berhad ("AEON Credit").

1.2 The Campaign shall commence from 31 August 2026 until 16 September 2026 ("Campaign Period").

1.3 The Campaign will be conducted at designated locations in the following states on the respective date and time below:

State	Date	Time
Klang Valley	31 August 2026	2:00 PM - 4:00 PM
Pahang	2 September 2026	8:00 PM - 10:00 PM
Terengganu	3 September 2026	11:00 AM - 12:00 PM
Kelantan	4 September 2026	11:00 AM - 12:00 PM
Sabah	14 September 2026	11:00 AM - 12:00 PM
Kuching, Sarawak	16 September 2026	4:00 PM - 8:00 PM

1.4 AEON Credit reserves the right to amend, postpone, relocate and/or cancel any Campaign venue, date or time without prior notice.

2.0 ELIGIBILITY CRITERIA:

2.1 This Campaign is open to Malaysian citizens aged eighteen (18) years old and above during the Campaign Period.

2.2 To participate in this Campaign, customers must successfully register as a FinPlus Member via AEON Wallet and complete the electronic Know-Your-Customer ("e-KYC") verification process. Upon successful registration and e-KYC verification, customers will be assigned any one of the following FinPlus Membership tiers:

- a) Entry
- b) Grow
- c) Advance
- d) Pro
- e) Elite

2.3 Customers may register for FinPlus Membership before attending the Campaign or register on-site during the Campaign activation period, provided that the FinPlus Membership registration and e-KYC verification are successfully completed before redemption of the Reward.

2.4 Customers must have an active AEON Wallet account and have successfully completed FinPlus Membership registration and e-KYC verification prior to redemption of the Reward.

3.0 QUALIFYING CONDITIONS:

3.1 To qualify for the Campaign, eligible customers must:

- a) Download and register for AEON Wallet;

b) Successfully complete FinPlus Membership registration, including the electronic Know-Your-Customer ("e-KYC") verification process via AEON Wallet, and obtain a valid FinPlus Membership tier (Entry, Grow, Advance, Pro or Elite);

i) Participants who successfully complete their FinPlus membership registration may proceed to the next step.

ii) Participants whose FinPlus membership registration is declined may proceed by topping up their AEON Wallet with a minimum amount of RM20. Upon successful completion of the top-up, participants may proceed to the next step.

c) Present their AEON Wallet account, successful FinPlus Membership registration status and/or any verification required by AEON Credit representatives at the designated Campaign location;

d) Surrender one (1) used motorcycle helmet of any brand and condition at the designated Campaign location; and

e) Ensure the successful FinPlus Membership registration status is reflected in AEON Wallet at the time of verification and redemption.

3.2 Each eligible customer is entitled to redeem one (1) Reward only throughout the entire Campaign Period.

3.3 Redemption is limited to one (1) Reward per customer and per NRIC, regardless of the number of FinPlus accounts owned or participation at multiple Campaign locations.

3.4 The motorcycle helmet surrendered by the customer shall become the property of AEON Credit upon successful redemption and shall not be returned to the customer under any circumstances.

3.5 AEON Credit reserves the right to request supporting documents, including NRIC and AEON Wallet verification, for the purpose of validating eligibility under this Campaign.

3.6 Any customer found to have submitted false, incomplete or misleading information shall be disqualified from the Campaign immediately.

4.0 REWARD REQUIREMENTS

4.1 Eligible customers who fulfil all requirements under Clause 3.0 shall be entitled to receive one (1) AEON Credit Design ARC Jestar Motorcycle Helmet (hereinafter referred to as the "Reward").

4.2 A total of one thousand five hundred (1,500) units of the Reward shall be made available throughout the Campaign Period.

4.3 Each Campaign location shall be allocated up to two hundred and fifty (250) units of the Reward.

4.4 The Reward shall be distributed on a first-come, first-served basis, while stocks last.

4.5 Once the allocated Reward stock at a Campaign location has been fully redeemed, the Reward shall be deemed fully exhausted and no further redemption shall be entertained at that location.

4.6 The Reward is non-transferable, non-exchangeable and cannot be exchanged for cash, credit or any other item.

4.7 AEON Credit reserves the right to substitute the Reward with another item of similar value at its sole discretion without prior notice.

5.0 FULFILLMENT OF REWARD

5.1 Eligible customers who satisfy all Campaign requirements shall receive the Reward immediately upon successful verification at the designated Campaign location.

5.2 The Reward must be collected personally by the eligible customer during the respective Campaign activation date and time.

5.3 No reservation, delivery, courier arrangement or collection by a third party shall be permitted under this Campaign.

5.4 Any unclaimed, uncollected or forfeited Reward shall not be replaced, reissued or compensated in any form.

5.5 AEON Credit reserves the right to withhold and/or refuse fulfilment of the Reward if the customer fails to comply with any of these Terms and Conditions or where AEON Credit reasonably believes that fraudulent activity has occurred.

5.6 Acceptance of the Reward shall constitute acceptance by the customer of all risks associated with the possession and use of the Reward.

5.7 Any successful redemption recorded by AEON Credit shall be deemed final and conclusive, and no subsequent claims for additional redemption will be entertained.

6.0 GENERAL TERMS AND CONDITIONS:

1. By participating in this Campaign, the Eligible Customers are deemed to have read, understood and agreed to be bound by all the Terms and Conditions ('Terms and Conditions') stated herein.
2. The Reward is not transferable to any third party, non-negotiable and non-exchangeable for cash, kind, in part or in full and/or other redemption item(s).
3. AEON Credit reserves the right to substitute this Campaign and Reward with any other or similar value at any time without prior notice. The Campaign and Reward are provided on an "as is" basis.
4. AEON Credit expressly excludes and disclaims any representations, warranties, or endorsements, expressed or implied, written or oral, including but not limited to, any warranty of quality, merchantability or suitability or fitness for a particular purpose in respect of the Reward.
5. AEON Credit shall not be liable for or obliged to recognise or replace any defective, lost, mistakenly transferred damaged or stolen Reward upon delivery of the Reward to Eligible Customers where such defect, loss or damage to the Reward is not due to the fault and/or negligence of AEON Credit.
6. During the verification process, the Eligible Customer's NRIC number must be identical to the original NRIC submitted during the application. Should the Eligible Customer's NRIC number be different from the registered NRIC number with AEON Credit, the said Eligible Customer shall be immediately disqualified and their Reward shall be forfeited.
7. The Reward may be withdrawn or cancelled by AEON Credit at its sole and absolute discretion if any purchase or transaction made by the Eligible Customers under this Campaign is refunded, void, cancelled and/or fraudulent.
8. AEON Credit reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part, or to vary, delete or add to any of these Terms and Conditions (including the Campaign Period or date and frequency of fulfilment of Reward) at its absolute discretion without prior notice and any reason(s) to Eligible Customers. For the avoidance of doubt, unless expressly stated otherwise any such cancellation, termination or suspension by AEON Credit shall not entitle the Eligible Customers to any claim or compensation against AEON Credit for any and all losses or damages suffered or incurred by the Eligible Customers whether as a direct or indirect result of the act of cancellation, termination or suspension.
9. AEON Credit reserves the right to disqualify the Eligible Customers from receiving the Reward in the event the Eligible Customers do not comply with any of these Terms and Conditions or have committed fraudulent or wrongful acts in relation to this Campaign and/or AEON Wallet and/or any transactions made thereof.
10. In no event shall AEON Credit nor any of its officers, employees, representatives and/or agents (including without limitation, any third party service providers engaged by AEON Credit for purposes of the Campaign) be liable to any person participating in this Campaign for any direct, loss of any nature, indirect, special or consequential loss or

damage (including, but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign.

11. The Eligible Customers shall not promise, offer, commit, give or accept any form of gratification or consideration of any kind as an inducement or reward for doing or forbearance to do any act to obtain any form of benefit from AEON Credit. The Eligible Customers shall comply with all anti-corruption or anti-bribery laws, policies or regulations including AEON Credit's Anti-Bribery Policy which can be found at AEON Credit's website. In the event that AEON Credit has reasonable ground to believe that the Eligible Customers have not complied with this provision then AEON Credit may, at its sole discretion disqualify and/or terminate the Eligible Customer's participation without prejudice to any remedy available to it.
12. AEON Credit shall not be liable in any way whatsoever, for any event arising from any act of God, war, riot, strike, lockout, industrial action, natural disasters, technical or system failures of any kind, unauthorised human intervention and electronic or human error in the administration and processing of the Campaign so far as AEON Credit has exerted appropriate measures to mitigate these risks with due care and diligence.
13. By participating in this Campaign, it is deemed that all Eligible Customers:
 - a) consent AEON Credit to collect, record, hold, store, use and disclose their personal information for purposes which are necessary or related to the participation in the Campaign; and
 - b) consent AEON Credit to disclose their personal information including but not limited to their names, addresses and telephone numbers to any related and/or associate company within AEON Group/AEON Credit's existing or future business partners or strategic alliances and/or any other third party as AEON Credit may in its absolute discretion deem necessary or expedient for the purposes of the Campaign and shall be used only in relation to and for purposes of the Campaign; and
 - c) consent that their photos or video recording to be used for current or future advertising and/or publicity in relation to the Campaign without any claim for either payment or compensation.
14. Please visit <https://www.myaeoncredit.com.my/privacy-policy> to review and read the AEON Credit Privacy Notice. Eligible Customers acknowledge that they have read and accepted the AEON Credit Privacy Notice.
15. The Terms and Conditions may be amended from time to time and shall prevail over any provisions or representations contained in any other promotional or advertising materials. In the event of inconsistency, the latest version of these Terms and Conditions shall supersede any previous Terms and Conditions.
16. The Terms and Conditions herein shall be governed by and construed in accordance with the laws of Malaysia.
17. AEON Credit's decision on all matters relating to this Campaign will be final and binding on all Eligible Customers. No further correspondence or attempts to dispute such decisions will be considered by AEON Credit. If any matters arise which are not covered in these Terms and Conditions, it will be subject to the sole discretion of AEON Credit.
18. AEON Credit shall not be responsible for any failure or delay of/by the postal or telecommunication authorities or any other party which may result in the Eligible Customers being excluded or omitted from participation in the Campaign or from the fulfilment process.
19. The Terms and Conditions herein shall apply to and be read together with the provisions in the AEON Credit Card, AEON Member Plus Visa Card, and/or AEON Wallet and/or any other Terms and Conditions of participating business partner ('General Information'). In the event of any discrepancy or inconsistency between the Terms and Conditions herein and those contained in the General Information, the Terms and Conditions set out herein shall prevail in so far as they apply to this Campaign.