

Frequently Asked Questions (ENG)

Q1. What are the changes to complimentary Plaza Premium Lounge access at Malaysia Airports?

Effective 1 March 2026, complimentary Plaza Premium Lounge access for selected AEON Credit Cards will be available for international flight departures only at Malaysia airports.

Q2. Which AEON Credit Cards are affected by this update?

The complimentary lounge update applies to the following AEON Credit Cards:

AEON Biker Infinite Visa Card
AEON Member Plus (AMP) Visa/Mastercard Platinum Credit Card
AEON Member Plus (AMP) Visa/Mastercard Gold Credit Card
Japan Club of Kuala Lumpur Credit Card
Motorcycle Association Affinity Gold Visa Card
AEON Credit Executive Business Card

Q3. Can I still access lounges for domestic flight departures?

No, the complimentary access for Plaza Premium Lounges is exclusively available for International flight departures only.

Q4. How can I check the latest list of lounges?

You can view the updated Plaza Premium Lounge list here at our AEON website as below: (https://www.plazapremiumlounge.com/PlazaPremiumLounge/media/PPLMedia/Promotions/AEON_Credit_Service_Malaysia.pdf).

Q5: Will my lounge visit entitlement change?

Your complimentary lounge visit entitlement remains the same. The update only affects flight departure eligibility, which is now accessible to international flight departures only.

Q7. Are there alternatives for domestic flight departure access?

For domestic flights, cardholders may refer to the Plaza Premium Lounge website for available lounges and access options: www.plazapremiumlounge.com.

Q8. Who can I contact for further assistance?

For enquiries or assistance, you may email us at customer.service@aeoncredit.com.my.