



**AEON CREDIT SERVICE**

# **Scan & Earn (“Campaign”)**

# **TERMS & CONDITIONS**

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## TERMS AND CONDITIONS

### AEON Mall Scan & Earn ("Campaign")

#### 1.0 CAMPAIGN PERIOD

This Promotion is organised by AEON Credit Service (M) Berhad ("AEON Credit") and will commence from 2<sup>nd</sup> January 2026 to 3<sup>rd</sup> February 2026. ("Promotion Period").

#### 2.0 ELIGIBILITY

This Campaign is exclusively open to AEON Wallet account (Basic/Premium) ("Wallet") holders whose applications have been successfully approved by AEON Credit ("Eligible Customers").

#### 3.0 CAMPAIGN MECHANICS

- 3.1 Eligible Customers will earn five (5) AEON Points ("Reward") for every RM5 spent in a single transaction at the participating tenants located at AEON Mall Taman Maluri during the campaign period.
- 3.2 A minimum spend of RM5 in a single receipt is required to qualify for Reward accrual. Spend amounts will be calculated based on the net amount paid, excluding any taxes, service charges, discounts, vouchers, or refunds, unless otherwise stated.
- 3.3 Reward earned under this campaign are subject to a maximum of one thousand five hundred (1,500) AEON Reward per Customer for the entire Campaign Period and a maximum of three hundred (300) AEON Reward per Customer per day. Once either limit is reached, no further Reward will be awarded under this campaign.
- 3.4 This Campaign is exclusively applicable to spending at AEON Mall Taman Maluri only as below ("Participating Tenants"):

1) Starbucks	8) 9Kopitiam
2) Texas Chicken	9) Secret Recipe
3) Ichiban Ramen	10) Tealive
4) Sukiya Tokyo Bowl & Noodles	11) Watson
5) FamilyMart	12) Pop Meals
6) Rotiboy	13) Lifetime Vision Care
7) Manjoe	

- 3.5 Eligible Customers are required to capture a clear image of the receipt as proof of purchase and upload the receipt via the AEON Wallet App on the same day of purchase. Only original printed receipts or electronic receipts (e-receipts) bearing clear and legible details of the store name, transaction date and total transaction amount shall be accepted.
- 3.6 Eligible Customers shall upload only one (1) receipt per photo per submission to ensure accurate verification and processing.
- 3.7 Reward will be credited into the Eligible Customer's AEON Wallet App within forty-eight (48) hours after the receipt (proof of purchase) has been successfully uploaded and verified.
- 3.8 Receipt submissions may be rejected at the sole discretion of AEON Credit if, including but not limited to, any of the following applies:
  - a) The receipt image is unclear, blurred, cropped, or illegible;
  - b) Mandatory details (including tenant name, mall name, transaction date, or total transaction amount) are missing or unclear;
  - c) The receipt submitted is a duplicate of a previously uploaded receipt;

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- d) The receipt is issued by a non-participating tenant; or
- e) The receipt date does not correspond with the date of upload.

3.9 In the event a receipt submission is rejected, Eligible Customers may resubmit the receipt, provided that such resubmission is made within the qualifying conditions of the Campaign.

3.10 Once a receipt submission is made, it cannot be amended or edited. Eligible Customers who wish to correct any error must await the verification outcome and may re-upload the correct receipt image only if the initial submission is rejected.

3.11 Eligible Customers are strictly prohibited from uploading receipts belonging to third parties. Only receipts arising from the Eligible Customer's own personal purchases shall be considered valid.

3.12 Subject to full compliance with these Terms & Conditions and successful verification by AEON, Reward shall be awarded to Eligible Customers based on the Reward calculation and eligibility criteria as illustrated in the table below:

Spending Amount	Eligible Points
RM5.00 - RM9.99	5 Points
RM10.00 - RM14.99	10 Points
RM15.00 - RM19.99	15 Points
RM20.00 - RM24.99	20 Points
RM25.00 - RM29.99	25 Points

3.13 For any enquiries or assistance relating to this Campaign, Eligible Customers may contact the Information Counter at the participating AEON Mall or AEON Credit Contact Center.

#### **4.0 GENERAL TERMS AND CONDITIONS:**

- 4.1 By participating in this Campaign, the Eligible customer are deemed to have read, understood and agreed to be bound by all the Terms and Conditions ('Terms and Conditions') stated herein.
- 4.2 The Reward is not transferable to any third party, non-negotiable and non-exchangeable for cash, kind, in part or in full and/or other redemption item(s).
- 4.3 AEON Credit reserves the right to substitute this Campaign and Reward with any other or similar value at any time without prior notice. The Campaign and Reward are provided on an "as is" basis.
- 4.4 AEON Credit expressly excludes and disclaims any representations, warranties, or endorsements, expressed or implied, written or oral, including but not limited to, any warranty of quality, merchantability or suitability or fitness for a particular purpose in respect of the Reward.
- 4.5 AEON Credit shall not be liable for or obliged to recognise or replace any defective, lost, mistakenly transferred damaged or stolen Reward upon delivery of the Reward to Eligible Customers where such defect, loss or damage to the Reward is not due to the fault and/or negligence of AEON Credit.
- 4.6 During the verification process, the Eligible Customers' NRIC number must be identical to the original NRIC submitted during the application. Should the Eligible Customers' NRIC number be different from the registered NRIC number with AEON Credit, the said Eligible Customers shall be immediately disqualified and their Reward shall be forfeited.
- 4.7 The Reward s may be withdrawn or cancelled by AEON Credit at its sole and absolute discretion if any purchase or transaction made by the Eligible Customers under this Campaign is refunded, void, cancelled and/or fraudulent.
- 4.8 AEON Credit reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part, or to vary, delete or add to any of these Terms and Conditions (including the Campaign Period or date and frequency of fulfilment of Reward) at its absolute discretion without prior notice and any reason(s) to Eligible

Customers. For the avoidance of doubt, unless expressly stated otherwise any such cancellation, termination or suspension by AEON Credit shall not entitle the Eligible Customers to any claim or compensation against AEON Credit for any and all losses or damages suffered or incurred by the Eligible Customers whether as a direct or indirect result of the act of cancellation, termination or suspension.

- 4.9 AEON Credit reserves the right to disqualify the Eligible Customers from receiving the Reward in the event the Eligible Customers do not comply with any of these Terms and Conditions or have committed fraudulent or wrongful acts in relation to this Campaign and/or AEON Wallet and/or any transactions made thereof.
- 4.10 In no event shall AEON Credit nor any of its officers, employees, representatives and/or agents (including without limitation, any third-party service providers engaged by AEON Credit for purposes of the Campaign) be liable to any person participating in this Campaign for any direct, loss of any nature, indirect, special or consequential loss or damage (including, but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign.
- 4.11 The Eligible Customers shall not promise, offer, commit, give or accept any form of gratification or consideration of any kind as an inducement or reward for doing or forbearance to do any act to obtain any form of benefit from AEON Credit. The Eligible Customers shall comply with all anti-corruption or anti-bribery laws, policies or regulations including AEON Credit's Anti-Bribery Policy which can be found at AEON Credit's website. In the event that AEON Credit has reasonable ground to believe that the Eligible Customers have not complied with this provision then AEON Credit may, at its sole discretion disqualify and/or terminate the Eligible Customers' participation without prejudice to any remedy available to it.
- 4.12 AEON Credit shall not be liable in any way whatsoever, for any event arising from any act of God, war, riot, strike, lockout, industrial action, natural disasters, technical or system failures of any kind, unauthorized human intervention and electronic or human error in the administration and processing of the Campaign so far as AEON Credit has exerted appropriate measures to mitigate these risks with due care and diligence.
- 4.13 By participating in this Campaign, it is deemed that all Eligible Customers:
  - (a) consent AEON Credit to collect, record, hold, store, use and disclose their personal information for purposes which are necessary or related to the participation in the Campaign; and
  - (b) consent AEON Credit to disclose their personal information including but not limited to their names, addresses and telephone numbers to any related and/or associate company within AEON Group/AEON Credit's existing or future business partners or strategic alliances and/or any other third party as AEON Credit may in its absolute discretion deem necessary or expedient for the purposes of the Campaign and shall be used only in relation to and for purposes of the Campaign; and
  - (c) consent that their photos or video recording to be used for current or future advertising and/or publicity in relation to the Campaign without any claim for either payment or compensation.
- 4.14 Please visit <https://www.myaeoncredit.com.my/privacy-policy> to review and read the AEON Credit Privacy Notice. Eligible Customers acknowledge that they have read and accepted the AEON Credit Privacy Notice.
- 4.15 The Terms and Conditions may be amended from time to time and shall prevail over any provisions or representations contained in any other promotional or advertising materials. In the event of inconsistency, the latest version of these Terms and Conditions shall supersede any previous Terms and Conditions.
- 4.16 The Terms and Conditions herein shall be governed by and construed in accordance with the laws of Malaysia.
- 4.17 AEON Credit's decision on all matters relating to this Campaign will be final and binding on all Eligible Customers. No further correspondence or attempts to dispute such decisions will be considered by AEON Credit. If any

matters arise which are not covered in these Terms and Conditions, it will be subject to the sole discretion of AEON Credit.

- 4.18 AEON Credit shall not be responsible for any failure or delay of/by the postal or telecommunication authorities or any other party which may result in the Eligible Customers being excluded or omitted from participation in the Campaign or from the fulfilment process.
- 4.19 At the time of awarding the Reward, the AEON Member Plus Visa Card and/or AEON Wallet account of the Eligible Customers must be active, prompt and in good standing.
- 4.20 Eligible Customers acknowledge that there may be a lapse of time between transactions made using the AEON Member Plus Visa Card and/or AEON Wallet and the crediting of the Reward into his/her account. As such, AEON Credit does not represent and warrant for the Reward to be immediately available into the Eligible Customers' account.
- 4.21 AEON Credit shall not be responsible for any failure or delay in the transmission of evidence of sales transactions by VISA International Incorporated, Mastercard International Incorporated, merchant establishments, postal or telecommunication authorities or any other party which may result in the Eligible customers being omitted from the fulfillment process.
- 4.22 The Terms and Conditions herein shall apply to and be read together with the provisions in the AEON Member Plus Visa Card and/or AEON Wallet and/or any other Terms and Conditions of participating business partner ('General Information'). In the event of any discrepancy or inconsistency between the Terms and Conditions herein and those contained in the General Information, the Terms and Conditions set out herein shall prevail in so far as they apply to this Campaign.