

AEON Credit Brand Activation at MotoGP Malaysia 2025 ("Campaign") TERMS & CONDITIONS



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1.0 CAMPAIGN PERIOD:

This Campaign is organised by AEON Credit Service (M) Berhad ("AEON Credit") and will commence from 24 October 2025 to 26 October 2025 ("Campaign Period").

2.0 ELIGIBILITY CRITERIA:

- 2.1 This Campaign is open to the public ("Eligible Participant(s)") within the Campaign Period only.
- 2.2 To participate in any game booth activities, you must meet all the eligibility requirements outlined in clause 3.0.
 - 2.2.1. The following person(s) is NOT eligible to participate in this Campaign:
 - a. Employees of AEON Credit, employees of AEON Bank, employees of AEON Insurance Brokers (M) Sdn. Bhd., appointed agencies or vendors of AEON Credit (including its affiliated and related companies and their immediate family members) who are directly related to this Campaign.

3.0 ACTIVITIES

During the Campaign, there will be various activities at the booth for the Eligible Participant(s) to participate in.

3.1 Photobooth

- a. Photobooth is open to all Eligible Participant(s) who follow AEON Credit on its social media accounts.
- b. Additional social media contest terms and conditions may apply and can be found on myaeoncredit website https://myaeoncredit.com.my/wp-content/uploads/2025/10/TC-Social-Media-Contest MotoGP v2.pdf.

3.2 Helmet Sanitization Machine

- a. The Helmet Sanitization Machine is open to all Eligible Participant(s) who have a motorcycle helmet.
- b. Each sanitization process takes approximately 5 minutes to complete.
- c. AEON Credit does not store or keep any of the Eligible Participant's property. It is the Eligible Participant's responsibility to collect the motorcycle helmets after the sanitization process.

3.3 Ride On Mechanical Bull

- a. Entry Eligibility Ride On Mechanical Bull is open for access for the following criteria
 - Any Eligible Participant(s) to the booth
 - Individual aged 18 and above
 - Individual aged 12 17 require parents' supervision and consent
 - Pregnant individuals are not allowed to participate in this activity
 - Physically handicapped individuals are not allowed to participate in this activity
- b. Ride On Mechanical Bull Terms & Conditions
 - Ride On Mechanical Bull is a dangerous activity with a potential risk of injury.
 Customers must provide a signature on an indemnity form before participating in the activity.
 - Individuals must take note of the potential risk of injury and by participating in the
 activity, the individual consents to the potential risk and in any case of injury, AEON
 Credit will not be made liable for the injury inflicted on the individual directly resulted
 from the participation of the activity.





c. Mechanics

- Daily Rewards Take on the "Ride On Mechanical Bull" and hold out for 30 seconds to earn one (1) chance on Virtual Claw Machine.
- Golden Hour Daily at 11am and 2pm, Golden Hour will be activated. It is a beat-theclock challenge to see who can last the longest on the mechanical bull, maximum time is 1 minute. Session winner will be rewarded with one (1) AEON Biker travel bag.
- Each individual is only limited to 1 reward per mechanics, identified via NRIC number.

3.4 Airbrush Station

- a. Airbrush station is active at 11am, 2pm and 5pm daily.
- b. Airbrush stations allow customers to customize their gift drawn from Virtual Claw Machines based on the pre-approved designs.
- c. All airbrush sessions must include at least one stencil design of AEON Credit branding before finalizing the airbrushing.
- d. AEON Credit reserves the right to reject any customer request for design if it is deemed inappropriate or unsuitable for any general purpose.

3.5 Virtual Claw Machine

- a. The virtual claw machine allows customers to redeem gifts based on what they have drawn during the game. The details of the gifts are outlined below in clause 4.0.
- b. The following activity will lead customers to be able to redeem rewards in the Virtual Claw Machine: -
 - Sign Up for any AEON Credit Cards
 - Ride On Mechanical Bull daily rewards mechanics listed in clause 3.3(c)
- c. Each Eligible Participant(s) can only redeem 1 reward per activity, identified via NRIC number.

3.6 Is this your Number?

- a. AEON Credit Main Grandstand ticketholders will be given a random number from 1 to up to 500 every day.
- b. Eligible participants can also take part of this activity by taking a photo at the podium and tag @aeoncreditmy on Instagram, ensuring their profile is public.
- c. Daily 20x winners will be selected randomly via random number draw at 5PM every day.
- d. The daily winners' number will be published in the mall booth area digital panel screen at 5PM.
- e. Winners can claim their reward at the mall booth redemption counter from 5PM onwards every day.
- f. Daily winners must claim their rewards within the same day and cannot be carried forward to the next day.

3.7 Punching Machine

- a. Any individual seated in the main grandstand area that is within the AEON Credit allocated seat sections is allowed to participate in this activity.
- b. Any individual who participates in the activities will get a consolation prize, limited to only one (1) prize per person.
- c. Individuals must be made aware of the potential risk of injury and by participating in the activity, the individual consent to the potential risk and in any case of injury, AEON Credit will not be made liable for the injury inflicted on the individual directly resulting from the participation in the activity.

3.8 Reaction Machine

- a. Any individual seated in the main grandstand area that is within the AEON Credit allocated seat sections is allowed to participate in this activity.
- b. Any individual who participates in the activities will get a consolation prize, limited to only one (1) prize per person.





4.0 GIFT LISTING & REDEMPTION

- 4.1 Every Eligible Participant is entitled to redeem one gift by fulfilling the total activities required to redeem the gift within the Campaign Period.
- 4.2 List of Gifts
 - a. Biker Cap
 - b. Tumbler
 - c. Keychain
 - d. Travel Bag
 - e. Petronas Gift Card
 - f. TGV Tickets
 - g. Biker Tote Bag
 - h. Umbrella
 - i. Portable Vacuum
 - j. Mini Fridge
 - k. Mini USB Light Stick
 - I. Senheng Vouchers
 - m. AEON Vouchers

(hereinafter referred to as "Reward(s)".)

- 4.3 The Reward(s) availability is based on a first come, first serve basis, while stocks last.
- 4.4 Reward redemption shall be available at the redemption booth.
- 4.5 Each Eligible Participant(s) is entitled to ONE (1) entry goodie bag, limited to one goodie bag per person.
- 4.6 The Reward is non-transferable to any third party, non-negotiable and non-exchangeable for cash, kind, in part or in full and/or other redemption item(s).
- 4.7 AEON Credit shall have the sole and absolute discretion to vary the date and frequency of crediting the Reward. The Reward may be withdrawn or cancelled by AEON Credit at its sole and absolute discretion if any purchase or transaction made by the Eligible Cardholder under this Campaign is refunded, void, cancelled and/or fraudulent.
- 4.8 AEON Credit reserves the right at their absolute discretion to amend these terms and conditions without any prior notice.





5.0 GENERAL TERMS AND CONDITIONS:

- 1. By participating in this Campaign, the Eligible Participant are deemed to have read, understood and agreed to be bound by all the Terms and Conditions ('Terms and Conditions') stated herein.
- 2. The Reward is not transferable to any third party, non-negotiable and non-exchangeable for cash, kind, in part or in full and/or other redemption item(s).
- 3. AEON Credit reserves the right to substitute this Campaign and Reward with any other or similar value at any time without prior notice. The Campaign and Reward are provided on an "as is" basis.
- 4. AEON Credit expressly excludes and disclaims any representations, warranties, or endorsements, expressed or implied, written or oral, including but not limited to, any warranty of quality, merchantability or suitability or fitness for a particular purpose in respect of the Reward.
- 5. AEON Credit shall not be liable for or obliged to recognise or replace any defective, lost, mistakenly transferred damaged or stolen Reward upon delivery of the Reward to Eligible Participant where such defect, loss or damage to the Reward is not due to the fault and/or negligence of AEON Credit.
- 6. During the verification process, the Eligible Cardholder's NRIC number must be identical to the original NRIC submitted during the application. Should the Eligible Cardholder's NRIC number be different from the registered NRIC number with AEON Credit, the said Eligible Cardholder shall be immediately disqualified and their Reward shall be forfeited.
- 7. The Reward may be withdrawn or cancelled by AEON Credit at its sole and absolute discretion if any purchase or transaction made by the Eligible Participant under this Campaign is refunded, void, cancelled and/or fraudulent.
- 8. AEON Credit reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part, or to vary, delete or add to any of these Terms and Conditions (including the Campaign Period or date and frequency of fulfilment of Reward) at its absolute discretion without prior notice and any reason(s) to Eligible Participant. For the avoidance of doubt, unless expressly stated otherwise any such cancellation, termination or suspension by AEON Credit shall not entitle the Eligible Participant to any claim or compensation against AEON Credit for any and all losses or damages suffered or incurred by the Eligible Participant whether as a direct or indirect result of the act of cancellation, termination or suspension.
- 9. AEON Credit reserves the right to disqualify the Eligible Participant from receiving the Reward in the event the Eligible Participant do not comply with any of these Terms and Conditions or have committed fraudulent or wrongful acts in relation to this Campaign and/or AEON Wallet and/or any transactions made thereof.
- 10. In no event shall AEON Credit nor any of its officers, employees, representatives and/or agents (including without limitation, any third party service providers engaged by AEON Credit for purposes of the Campaign be liable to any person participating in this Campaign for any direct, loss of any nature, indirect, special or consequential loss or damage (including, but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign.
- 11. The Eligible Participant shall not promise, offer, commit, give or accept any form of gratification or consideration of any kind as an inducement or reward for doing or forbearance to do any act to obtain any form of benefit from AEON Credit. The Eligible Participant shall comply with all anti-corruption or anti-bribery laws, policies or regulations including AEON Credit's Anti-Bribery Policy which can be found at AEON Credit's website. In the event that AEON Credit has reasonable ground to believe that the Eligible Participant have not complied with this provision then AEON Credit may, at its sole discretion disqualify and/or terminate the Eligible Cardholder's participation without prejudice to any remedy available to it.





- 12. AEON Credit shall not be liable in any way whatsoever, for any event arising from any act of God, war, riot, strike, lockout, industrial action, natural disasters, technical or system failures of any kind, unauthorised human intervention and electronic or human error in the administration and processing of the Campaign so far as AEON Credit has exerted appropriate measures to mitigate these risks with due care and diligence.
- 13. By participating in this Campaign, it is deemed that all Eligible Participant:
 - a) consent AEON Credit to collect, record, hold, store, use and disclose their personal information for purposes which are necessary or related to the participation in the Campaign; and
 - b) consent AEON Credit to disclose their personal information including but not limited to their names, addresses and telephone numbers to any related and/or associate company within AEON Group/AEON Credit's existing or future business partners or strategic alliances and/or any other third party as AEON Credit may in its absolute discretion deem necessary or expedient for the purposes of the Campaign and shall be used only in relation to and for purposes of the Campaign; and
 - c) consent that their photos or video recording to be used for current or future advertising and/or publicity in relation to the Campaign without any claim for either payment or compensation.
- 14. Please visit https://www.myaeoncredit.com.my/privacy-policy to review and read the AEON Credit Privacy Notice. Eligible Participant acknowledge that they have read and accepted the AEON Credit Privacy Notice.
- 15. The Terms and Conditions may be amended from time to time and shall prevail over any provisions or representations contained in any other promotional or advertising materials. In the event of inconsistency, the latest version of these Terms and Conditions shall supersede any previous Terms and Conditions.
- 16. The Terms and Conditions herein shall be governed by and construed in accordance with the laws of Malaysia.
- 17. AEON Credit's decision on all matters relating to this Campaign will be final and binding on all Eligible Participant. No further correspondence or attempts to dispute such decisions will be considered by AEON Credit. If any matters arise which are not covered in these Terms and Conditions, it will be subject to the sole discretion of AEON Credit.
- 18. AEON Credit shall not be responsible for any failure or delay of/by the postal or telecommunication authorities or any other party which may result in the Eligible Participant being excluded or omitted from participation in the Campaign or from the fulfilment process.
- 19. At the time of awarding the Reward, the principal and supplementary AEON Credit Card and/or AEON Wallet account of the Eligible Participant must be active, prompt and in good standing.
- 20. The Terms and Conditions herein shall apply to and be read together with the provisions in the AEON Credit Card, AEON Member Plus Visa Card, AEON Privilege Card for Hawkers & Petty Traders and/or AEON Wallet and/or any other Terms and Conditions of participating business partner ('General Information'). In the event of any discrepancy or inconsistency between the Terms and Conditions herein and those contained in the General Information, the Terms and Conditions set out herein shall prevail in so far as they apply to this Campaign.

