

AEON 2X Points for Every RM1 Spent on Panasonic Products (“Campaign”)

TERMS & CONDITIONS

**AEON Credit Service (M) Bhd 199601040414 (412767-V)**

**Tel: 03 – 2719 9999 Website: www.myaeoncredit.com.my**

**TERMS AND CONDITIONS**

**AEON 2X Points for Every RM1 Spent on Panasonic Products (“Campaign”)**

1. **CAMPAIGN PERIOD**

This Campaign is jointly organised by AEON Credit Service (M) Berhad [Company No.: 199601040414 (412767-V)] (“**AEON Credit**”) and AEON Co. (M) Berhad. [Company No.: 198401014370 (126926-H)] (“**AEON**”) known as (“**AEON Group**”). This Campaign will commence from 01st September until 30th September 2025 (“**Campaign Period**”) at the participating AEON Stores (“**AEON Stores**”) listed down below.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1. | AEON Taman Maluri |  | 18. | AEON AU2 (Setiawangsa) |
| 2. | AEON Melaka (Ayer Keroh) |  | 19. | AEON Bukit Indah (JB) |
| 3. | AEON Wangsa Maju |  | 20. | AEON Bandaraya Melaka |
| 4. | AEON Bandar Utama |  | 21. | AEON Rawang |
| 5. | AEON Bandar Baru Klang |  | 22. | AEON Ipoh Station 18 |
| 6. | AEON Ipoh (Kinta City) |  | 23. | AEON Seri Manjung |
| 7. | AEON Mid Valley |  | 24. | AEON Kulaijaya (JB) |
| 8. | AEON Bandar Puchong (IOI Mall) |  | 25. | AEON Taiping |
| 9. | AEON Taman Universiti (JB) |  | 26. | AEON Bukit Mertajam |
| 10. | AEON Permas Jaya |  | 27. | AEON Shah Alam |
| 11. | AEON Metro Prima |  | 28. | AEON Kota Bharu |
| 12. | AEON Seremban 2 |  | 29. | AEON Ipoh Falim |
| 13. | AEON Tebrau City (JB) |  | 30. | AEON Bandar Dato’ Onn |
| 14. | AEON Cheras Selatan |  | 31. | AEON Kuching Central |
| 15. | AEON Taman Equine |  | 32. | AEON Nilai |
| 16. | AEON Queensbay |  | 33. | AEON Putrajaya |
| 17. | AEON Bukit Tinggi |  | 34. | AEON Setia Alam (Setia City Mall) |

1. **ELIGIBILITY**

This Campaign is only open to customers who applied for the AEON Member Plus Visa Card (“**AMP Card**”) and whose application was successfully approved by AEON Credit or upon successful registration as an AEON Bank customer (“**Eligible AEON Members**”).

1. **CAMPAIGN MECHANICS**
   1. Eligible AEON Members must verify their AEON membership before payment (“**Member Recognition Points**”) using one of the following methods to receive 2X AEON Points for every RM1 spent on Panasonic products
      * + 1. Tapping their AEON Member Plus Visa Card (“AMP Card”) or
          2. Scanning their AEON Member ID via AEON Wallet, iAEON or AEON Bank app

hereinafter referred to as (“**Reward**”).

* 1. Additionally, AEON Members can earn 1X extra AEON Point for every RM1 spent when they pay using the AMP Card, AEON Wallet or AEON AEON Bank Debit Card*-i* (“**Payment Points**”).
  2. Eligible AEON Members are entitled to receive the Reward as stated in the table below:

**“Membership Recognition Points”**

*AEON membership verification must be done before payment via:*

1. *Tapping physical AMP Card or*
2. *Scanning member ID via AEON Wallet / iAEON / AEON Bank app*

**“Payment Points”**

*Payment for the purchase must be done via physical AMP Card / AEON Wallet / AEON Bank Debit Card-i*

|  |  |  |
| --- | --- | --- |
| Every RM1 spent  as an AEON Member | Every RM1 paid with  AMP card / AEON Wallet | Total AEON Point(s) |
| 1 point + bonus 1 points | - | 2 points |
| 1 point + bonus 1 points | 1 point | 3 points |

* 1. The Reward will be credited within 45 working days after the transaction is completed or after the delivery for electrical items requiring shipment from AEON Stores.
  2. For the avoidance of doubt, transactions on non-merchandise items including but not limited to AEON Gift Vouchers, AEON Star Rewards products, AEON reusable or paper bags, stamps, cigarettes, AEON Member Plus Visa Card renewal, telco reloads, top-ups for Touch ‘n Go or AEON Member Plus Visa Card, personal financing disbursement, cash withdrawals, disputed transactions, reversals and any fees or charges will not be accepted as qualifying spending for this Campaign.
  3. Purchases of Panasonic air conditioners and batteries are not eligible for this promotion.

1. **GENERAL TERMS AND CONDITIONS:**
   1. By participating in this Campaign, the Eligible Customers are deemed to have read, understood and agreed to be bound by all the Terms and Conditions (‘Terms and Conditions’) stated herein.
   2. The Reward is not transferable to any third party, non-negotiable and non-exchangeable for cash, kind, in part or in full and/or other redemption item(s).
   3. AEON Group reserves the right to substitute this Campaign and Reward with any other or similar value at any time without prior notice. The Campaign and Reward are provided on an “as is” basis.
   4. AEON Group expressly excludes and disclaims any representations, warranties, or endorsements, expressed or implied, written or oral, including but not limited to, any warranty of quality, merchantability or suitability or fitness for a particular purpose in respect of the Reward.
   5. AEON Group shall not be liable for or obliged to recognize or replace any defective, lost, mistakenly transferred damaged or stolen Reward upon delivery of the Reward to Eligible Customers where such defect, loss or damage to the Reward is not due to the fault and/or negligence of AEON Group.
   6. During the verification process, the Eligible Customer’s NRIC number must be identical to the original NRIC submitted during the application. Should the Eligible Customer’s NRIC number be different from the registered NRIC number with AEON Group, the said Eligible Customer shall be immediately disqualified and their Reward shall be forfeited.
   7. The Reward may be withdrawn or cancelled by AEON Group at its sole and absolute discretion if any purchase or transaction made by the Eligible Customers under this Campaign is refunded, void, cancelled and/or fraudulent.
   8. AEON Group reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part, or to vary, delete or add to any of these Terms and Conditions (including the Campaign Period or date and frequency of fulfilment of Reward) at its absolute discretion without prior notice and any reason(s) to Eligible Customers. For the avoidance of doubt, unless expressly stated otherwise any such cancellation, termination or suspension by AEON Group shall not entitle the Eligible Customers to any claim or compensation against AEON Group for any and all losses or damages suffered or incurred by the Eligible Customers whether as a direct or indirect result of the act of cancellation, termination or suspension.
   9. AEON Group reserves the right to disqualify the Eligible Customers from receiving the Reward in the event the Eligible Customers do not comply with any of these Terms and Conditions or have committed fraudulent or wrongful acts in relation to this Campaign and/or AEON Wallet and/or any transactions made thereof.
   10. In no event shall AEON Group nor any of its officers, employees, representatives and/or agents (including without limitation, any third-party service providers engaged by AEON Group for purposes of the Campaign be liable to any person participating in this Campaign for any direct, loss of any nature, indirect, special or consequential loss or damage (including, but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign.
   11. The Eligible Customers shall not promise, offer, commit, give or accept any form of gratification or consideration of any kind as an inducement or reward for doing or forbearance to do any act to obtain any form of benefit from AEON Group. The Eligible Customers shall comply with all anti-corruption or anti-bribery laws, policies or regulations including AEON Group’s Anti-Bribery Policy which can be found at AEON Group’s website. In the event that AEON Group has reasonable ground to believe that the Eligible Customers have not complied with this provision then AEON Group may, at its sole discretion disqualify and/or terminate the Eligible Customer’s participation without prejudice to any remedy available to it.
   12. AEON Group shall not be liable in any way whatsoever, for any event arising from any act of God, war, riot, strike, lockout, industrial action, natural disasters, technical or system failures of any kind, unauthorized human intervention and electronic or human error in the administration and processing of the Campaign so far as AEON Group has exerted appropriate measures to mitigate these risks with due care and diligence.
   13. By participating in this Campaign, it is deemed that all Eligible Customers:
2. consent AEON Group to collect, record, hold, store, use and disclose their personal information for purposes which are necessary or related to the participation in the Campaign; and
3. consent AEON Group to disclose their personal information including but not limited to their names, addresses and telephone numbers to any related and/or associate company within AEON Group existing or future business partners or strategic alliances and/or any other third party as AEON Group may in its absolute discretion deem necessary or expedient for the purposes of the Campaign and shall be used only in relation to and for purposes of the Campaign; and
4. consent that their photos or video recording to be used for current or future advertising and/or publicity in relation to the Campaign without any claim for either payment or compensation.
   1. Please visit <https://www.myaeoncredit.com.my/privacy-policy> to review and read the AEON Credit and AEON Privacy Notice respectively. Eligible Customers acknowledge that they have read and accepted the AEON Credit and AEON Privacy Notice respectively.
   2. The Terms and Conditions may be amended from time to time and shall prevail over any provisions or representations contained in any other promotional or advertising materials. In the event of inconsistency, the latest version of these Terms and Conditions shall supersede any previous Terms and Conditions.
   3. The Terms and Conditions herein shall be governed by and construed in accordance with the laws of Malaysia.
   4. AEON Group’s decision on all matters relating to this Campaign will be final and binding on all Eligible Customers. No further correspondence or attempts to dispute such decisions will be considered by AEON Group. If any matters arise which are not covered in these Terms and Conditions, it will be subject to the sole discretion of AEON Group.
   5. AEON Group shall not be responsible for any failure or delay of/by the postal or telecommunication authorities or any other party which may result in the Eligible Customers being excluded or omitted from participation in the Campaign or from the fulfilment process.
   6. At the time of awarding the Reward, the AEON Member Plus Visa Card and/or AEON Wallet account of the Eligible Customers must be active, prompt and in good standing.
   7. Eligible Customers acknowledge that there may be a lapse of time between transactions made using the AEON Member Plus Visa Card and/or AEON Wallet and the crediting of the Reward into his/her account. As such, AEON Group does not represent and warrant for the Reward to be immediately available into the Eligible Customer’s account.
   8. The Terms and Conditions herein shall apply to and be read together with the provisions in the AEON Member Plus Visa Card and/or AEON Wallet and/or any other Terms and Conditions of participating business partner (‘General Information’). In the event of any discrepancy or inconsistency between the Terms and Conditions herein and those contained in the General Information, the Terms and Conditions set out herein shall prevail in so far as they apply to this Campaign.