

## AEON BiG 13<sup>th</sup> Anniversary Giveaway TERMS & CONDITIONS

- (i) 1,300 Bonus AEON Points Campaign
- (ii) AEON Wallet Sign Up Campaign



# AEON BiG 13<sup>th</sup> Anniversary - 1,300 Bonus AEON Points Campaign TERMS & CONDITIONS





## TERMS AND CONDITIONS AEON BiG 13<sup>th</sup> Anniversary - 1,300 Bonus AEON Points ("Campaign")

## 1.0 CAMPAIGN PERIOD:

This Campaign is organised by AEON Credit Service (M) Berhad ("AEON Credit") and will take place every weekend (Saturday and Sunday) from 1 October 2025 to 13 November 2025, covering a total of 12 days ("Campaign Period").

## 2.0 ELIGIBILITY CRITERIA:

This Campaign is exclusively open to all principal and supplementary cardholders (Physical and Virtual Card) of AEON Platinum, Gold, and Classic Visa/MasterCard (including NEW AEON and AEON BiG variants), and Japan Club of Kuala Lumpur Gold Visa, excluding Motorcycle Association Affinity Gold Visa, AEON Credit Executive Business Cardholders (referred to as "AEON Credit Cards"), AEON Member Plus Visa Card ("AMP"), Privilege Card for Hawker & Petty Trader ("PC"), and AEON Wallet account (Basic/ Premium) ("AEON Wallet") holder whose applications have been successfully approved by AEON Credit ("Eligible Customers").

## 3.0 QUALIFYING CONDITIONS:

- **3.1** Eligible Customers must spend a minimum of RM130 in a single transaction using AEON Credit Cards, AMP, PC or AEON Wallet during the Campaign Period at any AEON BiG Hypermarkets ("Qualified Transaction") to qualify for 1,300 AEON Points ("Reward").
- **3.2** For the avoidance of doubt, 0% Instalment Payment Plans, Flexi Payment Plans, transactions such as annual fees, P2P transfers, AEON Wallet/ AEON Prepaid Card Top Up, purchases of AEON Vouchers, personal financing disbursements, cash withdrawals, disputed transactions, reversals and any fees and charges will not be accepted as a Qualified Transaction.
- **3.3** Transactions made by supplementary cardholders of AEON Credit Card will be considered as the principal cardholders AEON Credit Card spending. Only the principal cardholder (who is the Eligible Customer) will be entitled to enjoy the Reward.

## **4.0 REWARD REQUIREMENTS**

4.1. A total reward cap of 7,800,000 AEON Points applies for the entire campaign period, with a weekly cap of 1,300,000 AEON Points, and rewards will be distributed on a first-come, first-served basis according to the timestamp of qualified transactions, as detailed in the table below:

Campaign Week	Campaign Date	Weekly Reward Pool
Week 1	4 <sup>th</sup> - 5 <sup>th</sup> October 2025	1,300,000 pts
Week 2	11 <sup>th</sup> - 12 <sup>th</sup> October 2025	1,300,000 pts
Week 3	18 <sup>th</sup> - 19 <sup>th</sup> October 2025	1,300,000 pts
Week 4	25 <sup>th</sup> - 26 <sup>th</sup> October 2025	1,300,000 pts
Week 5	1 <sup>st</sup> - 2 <sup>nd</sup> November 2025	1,300,000 pts
Week 6	8 <sup>th</sup> - 9 <sup>th</sup> November 2025	1,300,000 pts

- 4.2. Eligible Customers may earn multiple Rewards during each Campaign Week and throughout the Campaign Period, if they fulfil all Qualifying Conditions and Reward Requirements.
- 4.3. At the time of awarding the Reward, the principal and supplementary AEON Credit Cards, AMP, PC and/or AEON Wallet account of the **Eligible Customers** must be active, prompt and in good standing.

## 5.0 FULFILLMENT OF REWARD

The approved Reward will be credited to the Eligible Customer's AEON Points account within thirty (30) working days following the end of Campaign Period.

## **6.0 GENERAL TERMS AND CONDITIONS:**

- 1. By participating in this **Campaign**, the **Eligible Customers** are deemed to have read, understood and agreed to be bound by all the Terms and Conditions ('Terms and Conditions') stated herein.
- 2. The Reward is not transferable to any third party, non-negotiable and non-exchangeable for cash, kind, in part or in full and/or other redemption item(s).





- 3. AEON Credit reserves the right to substitute this **Campaign** and Reward with any other or similar value at any time without prior notice. The **Campaign** and Reward are provided on an "as is" basis.
- 4. AEON Credit expressly excludes and disclaims any representations, warranties, or endorsements, expressed or implied, written or oral, including but not limited to, any warranty of quality, merchantability or suitability or fitness for a particular purpose in respect of the Reward.
- 5. AEON Credit shall not be liable for or obliged to recognise or replace any defective, lost, mistakenly transferred damaged or stolen Reward upon delivery of the Reward to **Eligible Customers** where such defect, loss or damage to the Reward is not due to the fault and/or negligence of AEON Credit.
- During the verification process, the Eligible Customer's NRIC number must be identical to the original NRIC submitted during the application. Should the Eligible Customer's NRIC number be different from the registered NRIC number with AEON Credit, the said Eligible Customer shall be immediately disqualified and their Reward shall be forfeited.
- 7. The Reward may be withdrawn or cancelled by AEON Credit at its sole and absolute discretion if any purchase or transaction made by the **Eligible Customers** under this **Campaign** is refunded, void, cancelled and/or fraudulent.
- 8. AEON Credit reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part, or to vary, delete or add to any of these Terms and Conditions (including the Campaign Period or date and frequency of fulfilment of Reward) at its absolute discretion without prior notice and any reason(s) to Eligible Customers. For the avoidance of doubt, unless expressly stated otherwise any such cancellation, termination or suspension by AEON Credit shall not entitle the Eligible Customers to any claim or compensation against AEON Credit for any and all losses or damages suffered or incurred by the Eligible Customers whether as a direct or indirect result of the act of cancellation, termination or suspension.
- AEON Credit reserves the right to disqualify the Eligible Customers from receiving the Reward in the event the
  Eligible Customers do not comply with any of these Terms and Conditions or have committed fraudulent or
  wrongful acts in relation to this Campaign and/or AEON Wallet and/or any transactions made thereof.
- 10. In no event shall AEON Credit nor any of its officers, employees, representatives and/or agents (including without limitation, any third party service providers engaged by AEON Credit for purposes of the **Campaign** be liable to any person participating in this **Campaign** for any direct, loss of any nature, indirect, special or consequential loss or damage (including, but not limited to, loss of income, profits or goodwill) arising from or in connection with this **Campaign**.
- 11. The Eligible Customers shall not promise, offer, commit, give or accept any form of gratification or consideration of any kind as an inducement or reward for doing or forbearance to do any act to obtain any form of benefit from AEON Credit. The Eligible Customers shall comply with all anti-corruption or anti-bribery laws, policies or regulations including AEON Credit's Anti-Bribery Policy which can be found at AEON Credit's website. In the event that AEON Credit has reasonable ground to believe that the Eligible Customers have not complied with this provision then AEON Credit may, at its sole discretion disqualify and/or terminate the Eligible Customer's participation without prejudice to any remedy available to it.
- 12. AEON Credit shall not be liable in any way whatsoever, for any event arising from any act of God, war, riot, strike, lockout, industrial action, natural disasters, technical or system failures of any kind, unauthorised human intervention and electronic or human error in the administration and processing of the **Campaign** so far as AEON Credit has exerted appropriate measures to mitigate these risks with due care and diligence.
- 13. By participating in this Campaign, it is deemed that all Eligible Customers:
  - a) consent AEON Credit to collect, record, hold, store, use and disclose their personal information for purposes which are necessary or related to the participation in the **Campaign**; and
  - b) consent AEON Credit to disclose their personal information including but not limited to their names, addresses and telephone numbers to any related and/or associate company within AEON Group/AEON Credit's existing or future business partners or strategic alliances and/or any other third party as AEON Credit may in its absolute discretion deem necessary or expedient for the purposes of the **Campaign** and shall be used only in relation to and for purposes of the **Campaign**; and
  - c) consent that their photos or video recording to be used for current or future advertising and/or publicity in relation to the **Campaign** without any claim for either payment or compensation.





- 14. Please visit <a href="https://www.myaeoncredit.com.my/privacy-policy">https://www.myaeoncredit.com.my/privacy-policy</a> to review and read the AEON Credit Privacy Notice. **Eligible Customers** acknowledge that they have read and accepted the AEON Credit Privacy Notice.
- 15. The Terms and Conditions may be amended from time to time and shall prevail over any provisions or representations contained in any other promotional or advertising materials. In the event of inconsistency, the latest version of these Terms and Conditions shall supersede any previous Terms and Conditions.
- 16. The Terms and Conditions herein shall be governed by and construed in accordance with the laws of Malaysia.
- 17. AEON Credit's decision on all matters relating to this **Campaign** will be final and binding on all **Eligible Customers**. No further correspondence or attempts to dispute such decisions will be considered by AEON Credit. If any matters arise which are not covered in these Terms and Conditions, it will be subject to the sole discretion of AEON Credit.
- 18. AEON Credit shall not be responsible for any failure or delay of/by the postal or telecommunication authorities or any other party which may result in the **Eligible Customers** being excluded or omitted from participation in the **Campaign** or from the fulfilment process.
- 19. Eligible Customers acknowledge that there may be a lapse of time between transactions made using the AEON Credit Card, AMP, PC and/or AEON Wallet and the crediting of the Reward into his/her account. As such, AEON Credit does not represent and warrant for the Reward to be immediately available into the Eligible Customer's account.
- 20. AEON Credit shall not be responsible for any failure or delay in the transmission of evidence of sales transactions by VISA International Incorporated, Mastercard International Incorporated, merchant establishments, postal or telecommunication authorities or any other party which may result in the Eligible Customers being omitted from the fulfillment process.
- 21. The Terms and Conditions herein shall apply to and be read together with the provisions in the AEON Credit Card, AEON Member Plus Visa Card, AEON Privilege Card for Hawkers & Petty Traders and/or AEON Wallet and/or any other Terms and Conditions of participating business partner ('General Information'). In the event of any discrepancy or inconsistency between the Terms and Conditions herein and those contained in the General Information, the Terms and Conditions set out herein shall prevail in so far as they apply to this Campaign.





# AEON BiG 13<sup>th</sup> Anniversary - AEON Wallet Sign Up Campaign TERMS & CONDITIONS





## TERMS AND CONDITIONS AEON BiG 13<sup>th</sup> Anniversary – AEON Wallet Sign Up Campaign ("Campaign")

## 1.0 CAMPAIGN PERIOD:

This Campaign is organised by AEON Credit Service (M) Berhad ("AEON Credit") and will commence from 1 Oct 2025 to 13 Nov 2025 ("Campaign Period").

## 2.0 ELIGIBILITY CRITERIA:

This Campaign is open exclusively to any new or existing customers who have not previously downloaded or registered for AEON Wallet application ("Eligible Customers") prior to this Campaign.

## 3.0 QUALIFYING CONDITIONS:

- 3.1 Eligible Customers are required to download and register for the AEON Wallet application via AEON BiG\* during the Campaign Period, and their registration must be successfully approved by AEON Credit, in order to qualify for 1,000 bonus AEON Points (equivalent to RM5) ("Reward").
  - \*Note: Registration must be completed by scanning the dedicated QR code available at AEON BiG stores, AEON BiG online channels, or other touchpoints as determined by AEON BiG. Downloads will be tracked through a unique referral code captured during registration via these dedicated QR codes.
- 3.2 For the avoidance of doubt, any AEON Wallet registration not completed through the dedicated AEON BiG QR code will not be eligible for Reward.

### 4.0 REWARD REQUIREMENTS

- **4.1** A Reward capping of 1,000,000 points (equivalent to 1,000 redemptions) is allocated for this Campaign and the Reward allocation is set out on a first-come, first-served basis according to application date.
- **4.2** Each Eligible Customer is entitled to receive one (1) Reward throughout the Campaign Period.
- 4.3 At the time of awarding the Reward, the Eligible Customer's AEON Wallet must remain active.

## 5.0 FULFILLMENT OF REWARD

The Reward will be credited into the Eligible Customer's AEON Point account within thirty (30) working days following the end of Campaign Period.

## **6.0 GENERAL TERMS AND CONDITIONS:**

- 1. By participating in this **Campaign**, the **Eligible Customers** are deemed to have read, understood and agreed to be bound by all the Terms and Conditions ('Terms and Conditions') stated herein.
- 2. The Reward is not transferable to any third party, non-negotiable and non-exchangeable for cash, kind, in part or in full and/or other redemption item(s).
- 3. AEON Credit reserves the right to substitute this **Campaign** and Reward with any other or similar value at any time without prior notice. The **Campaign** and Reward are provided on an "as is" basis.
- 4. AEON Credit expressly excludes and disclaims any representations, warranties, or endorsements, expressed or implied, written or oral, including but not limited to, any warranty of quality, merchantability or suitability or fitness for a particular purpose in respect of the Reward.
- 5. AEON Credit shall not be liable for or obliged to recognise or replace any defective, lost, mistakenly transferred damaged or stolen Reward upon delivery of the Reward to **Eligible Customers** where such defect, loss or damage to the Reward is not due to the fault and/or negligence of AEON Credit.
- 6. During the verification process, the Eligible Customer's NRIC number must be identical to the original NRIC submitted during the application. Should the Eligible Customer's NRIC number be different from the registered NRIC number with AEON Credit, the said Eligible Customer shall be immediately disqualified and their Reward shall be forfeited.
- 7. The Reward may be withdrawn or cancelled by AEON Credit at its sole and absolute discretion if any purchase or transaction made by the **Eligible Customers** under this **Campaign** is refunded, void, cancelled and/or fraudulent.





- 8. AEON Credit reserves the right to withdraw, cancel, suspend, extend or terminate this **Campaign** earlier in whole or in part, or to vary, delete or add to any of these Terms and Conditions (including the **Campaign** Period or date and frequency of fulfilment of Reward) at its absolute discretion without prior notice and any reason(s) to **Eligible Customers**. For the avoidance of doubt, unless expressly stated otherwise any such cancellation, termination or suspension by AEON Credit shall not entitle the **Eligible Customers** to any claim or compensation against AEON Credit for any and all losses or damages suffered or incurred by the **Eligible Customers** whether as a direct or indirect result of the act of cancellation, termination or suspension.
- AEON Credit reserves the right to disqualify the Eligible Customers from receiving the Reward in the event the
  Eligible Customers do not comply with any of these Terms and Conditions or have committed fraudulent or
  wrongful acts in relation to this Campaign and/or AEON Wallet and/or any transactions made thereof.
- 10. In no event shall AEON Credit nor any of its officers, employees, representatives and/or agents (including without limitation, any third party service providers engaged by AEON Credit for purposes of the **Campaign** be liable to any person participating in this **Campaign** for any direct, loss of any nature, indirect, special or consequential loss or damage (including, but not limited to, loss of income, profits or goodwill) arising from or in connection with this **Campaign**.
- 11. The **Eligible Customers** shall not promise, offer, commit, give or accept any form of gratification or consideration of any kind as an inducement or reward for doing or forbearance to do any act to obtain any form of benefit from AEON Credit. The **Eligible Customers** shall comply with all anti-corruption or anti-bribery laws, policies or regulations including AEON Credit's Anti-Bribery Policy which can be found at AEON Credit's website. In the event that AEON Credit has reasonable ground to believe that the **Eligible Customers** have not complied with this provision then AEON Credit may, at its sole discretion disqualify and/or terminate the **Eligible Customer's** participation without prejudice to any remedy available to it.
- 12. AEON Credit shall not be liable in any way whatsoever, for any event arising from any act of God, war, riot, strike, lockout, industrial action, natural disasters, technical or system failures of any kind, unauthorised human intervention and electronic or human error in the administration and processing of the **Campaign** so far as AEON Credit has exerted appropriate measures to mitigate these risks with due care and diligence.
- 13. By participating in this **Campaign**, it is deemed that all **Eligible Customers**:
  - d) consent AEON Credit to collect, record, hold, store, use and disclose their personal information for purposes which are necessary or related to the participation in the **Campaign**; and
  - e) consent AEON Credit to disclose their personal information including but not limited to their names, addresses and telephone numbers to any related and/or associate company within AEON Group/AEON Credit's existing or future business partners or strategic alliances and/or any other third party as AEON Credit may in its absolute discretion deem necessary or expedient for the purposes of the **Campaign** and shall be used only in relation to and for purposes of the **Campaign**; and
  - f) consent that their photos or video recording to be used for current or future advertising and/or publicity in relation to the **Campaign** without any claim for either payment or compensation.
- 14. Please visit <a href="https://www.myaeoncredit.com.my/privacy-policy">https://www.myaeoncredit.com.my/privacy-policy</a> to review and read the AEON Credit Privacy Notice. **Eligible Customers** acknowledge that they have read and accepted the AEON Credit Privacy Notice.
- 15. The Terms and Conditions may be amended from time to time and shall prevail over any provisions or representations contained in any other promotional or advertising materials. In the event of inconsistency, the latest version of these Terms and Conditions shall supersede any previous Terms and Conditions.
- 16. The Terms and Conditions herein shall be governed by and construed in accordance with the laws of Malaysia.
- 17. AEON Credit's decision on all matters relating to this **Campaign** will be final and binding on all **Eligible Customers**. No further correspondence or attempts to dispute such decisions will be considered by AEON Credit. If any matters arise which are not covered in these Terms and Conditions, it will be subject to the sole discretion of AEON Credit.
- 18. AEON Credit shall not be responsible for any failure or delay of/by the postal or telecommunication authorities or any other party which may result in the **Eligible Customers** being excluded or omitted from participation in the **Campaign** or from the fulfilment process.





19. The Terms and Conditions herein shall apply to and be read together with the provisions in the **AEON Wallet** and/or any other Terms and Conditions of participating business partner ('General Information'). In the event of any discrepancy or inconsistency between the Terms and Conditions herein and those contained in the General Information, the Terms and Conditions set out herein shall prevail in so far as they apply to this **Campaign**.

