

AEON LOUNGE

Terms and Conditions

- AEON Lounge is open only to Members of AEON Loyalty Programme who are in Tier ★★ or higher, principal and supplementary AEON Platinum Credit Cardholder, Personal Financing account holder, selected AEON Member Plus Visa Cardholder (“**Eligible Customer**”) and customer eligible with any specific promotion with conditions as stated below:

No.	Eligibility	Number of Access	How to Access
1	Members of AEON Loyalty Programme who are in Tier ★★ or higher.	24 accesses.	Member to present and swipe the AEON Lounge access pass via AEON Wallet Malaysia App to the staff available at the counter for verification.
2	Members of AEON Loyalty Programme who are in Tier ★.	6 accesses.	
3	AEON Platinum Credit Card (no minimum spend).	Unlimited access.	Eligible Cardholders must present their AEON Platinum Credit Card to the staff available at the counter for verification.
4	Personal Financing account (apply Personal Financing at any flagship branch with active account status).	Unlimited access.	Eligible customer with Personal Financing to request the staff available at the counter to perform verification.
5	AEON Member Plus Visa Card with minimum annual spend of RM20,000 (all transactions of AEON Member Plus Visa cardholders who present & tap AEON Member Plus Visa Card or scan member barcode from AEON Wallet App as Member of AEON Loyalty Programme recognition before making payment at any	Unlimited access.	Eligible AEON Member Plus Visa Cardholders to present AEON Wallet notification or SMS received to the staff available at the counter for verification.

	AEON Store, AEON BIG Hypermarket, AEON MaxValu Prime, AEON Wellness and Daiso by AEON are eligible in the spend condition).		
6	Customer eligible for any specific promotion.	Varies based on promotion basis.	Varies based on promotion basis.

- Customers may check AEON Lounge available at our website <https://myaeoncredit.com.my/flagship-branch/>
- AEON Lounge reserves the right to refuse entry to any Eligible Customer(s) in the event of any invalid or incomplete details on the AEON Card and/or AEON Wallet notification message.
- Each visit is limited to two (2) hours and customers are allowed to bring up to two (2) guests per visit.
- Outside food and beverages are not permitted. Complimentary refreshments provided within the AEON Lounge are to be enjoyed within the premises only.
- Please ensure your child or children are supervised attentively to maintain a peaceful environment for all members using the AEON Lounge.
- Please maintain a lower noise level to ensure a disturbance-free experience for all members at the AEON Lounge.
- Smoking, vaping, napping, or sleeping are prohibited in the AEON Lounge.
- Entry to the AEON Lounge is limited based on the number of seats available.
- The individual acknowledges and accepts that any self-inflicted injury or accident resulting from their own actions, negligence, or disregard for safety guidelines is their sole responsibility. AEON CREDIT SERVICE (M) BERHAD shall not be held liable for any damages, injuries, or consequences arising from such incidents.