



AEON Credit Card Campaign: Hari Raya Lucky Draw Campaign 2025 Terms & Conditions

TERMS AND CONDITIONS

AEON Credit Card Campaign: Hari Raya Lucky Draw Campaign 2025 (“Campaign”)

1. CAMPAIGN PERIOD:

This Campaign is organised by AEON Credit Service (M) Berhad (“**AEON Credit**”) and will commence on 10 March 2025 and end on 31 May 2025 (“**Campaign Period**”).

2. ELIGIBILITY CRITERIA:

2.1. The Campaign is open to all Principal and Supplementary Cardholders of AEON Platinum Visa/MasterCard, AEON Gold Visa/MasterCard, AEON Classic Visa/MasterCard, NEW AEON Gold Visa/MasterCard, NEW AEON Classic Visa/MasterCard, Japan Club of Kuala Lumpur Gold Visa and AEON BiG Gold/Classic Visa (“**Eligible Cardholders**”).

2.2. The following persons are NOT eligible to participate in this Campaign:

- a) Employees of AEON Credit, advertising agencies and Campaign service providers of AEON Credit (including its affiliated, related companies and their immediate family members) directly involved/related to this Campaign.
- b) Any cardholder whose account is not in order, who has committed or is suspected of committing any misconduct, fraudulent or wrongful acts in relation to their account(s), any facility, service or accommodation granted by AEON Credit.

3. QUALIFYING CONDITIONS:

3.1. To be in the running to win the Reward (defined hereinafter) in the Campaign, Eligible Cardholders need to spend a minimum of RM300 in a single transaction each month. The Reward are capped at 250 customers per month. (Please refer to table 1).

Mechanics:

Special Cashback (“Reward”)	Spending Criteria
RM50 Cashback for first 250 customers monthly, applicable during Campaign Period	Every 10th Eligible Cardholder who spends a minimum of RM300 in a single transaction within the Campaign month will be eligible for RM50 cashback .
	The Reward is capped at 250 customers per month and will be awarded to every 10 th customer on monthly basis, during the campaign period.

Table 1

3.2 To be in the running to win the Ladder Up Campaign, Eligible Cardholders must meet the minimum spending criteria as outlined in Table 2. Eligible Cardholders who spend between RM 1,500 and RM 2,499 will qualify for the Third Prize Category. Eligible Cardholders who spend between RM 2,500 and RM3,499 will qualify for the Second Prize Category. Eligible Cardholders who spend RM 3,500 or more will qualify for the Grand Prize category.

Ladder Up Mechanics:

Reward Category	Spending Criteria	Reward Details	Total Winners
Grand Prize	Spend a minimum of RM3,500 cumulatively during the Campaign Period to qualify for the lucky draw.	Panasonic TH65MX950K MX950K 65-inch, Mini LED, 4K HDR Smart TV	3
Second Prize	Spend a minimum of RM2,500 cumulatively during the Campaign Period to qualify for the lucky draw.	14-inch MacBook Pro	5
Third Prize	Spend a minimum of RM1,500 cumulatively during the Campaign Period to qualify for the lucky draw.	Dyson Gen5detect Complete (Prussian blue/Copper)	10

Table 2

3.3 This Campaign is not applicable to disputed transactions, 0% Instalment Payment Plans, Flexi Payment Plans, Cash Advances, Balance Transfers, late payment charges, reversals, and other fees and charges.

3.4 Transactions made by the Supplementary Cardholder will be counted as the Principal Cardholder's spendings. Only the Principal Cardholder will be entitled to entry(ies).

4. REWARD REQUIREMENTS

To participate in this Campaign, Eligible Cardholders are required to make a purchase using their AEON Credit Card to qualify for the **Reward**.

5. FULFILLMENT OF REWARD

5.1. Lucky Draw

- I. Eligible cardholders will have a chance to win the Reward as outlined in Table 1 & 2 above.
- II. For the avoidance of doubt, each Eligible Cardholder will have a chance to win one (1) prize throughout all categories of prizes in this Campaign.
- III. Eligible Cardholders are required to meet the cumulative spending criteria for each prize to be eligible for the lucky draw.

5.2. Reward

- i. Special Reward will be carried out on a monthly basis as per Table 3 below:

Month	Transaction date	Capped Eligible Cardholders per month	Cashback Pool Amount (RM)	Latest Fulfilment Month
1	10 March - 31 March 2025	250	RM12,500	May 2025
2	1 April – 30 April 2025	250	RM12,500	June 2025
3	1 May – 31 May 2025	250	RM12,500	July 2025
Total		750	RM37,500.00	

Table 3

- ii. The Reward will be granted based on a random selection of every 10th Eligible Cardholders who meets the minimum spending criteria. AEON Credit will select the winners from the monthly transaction list.

- iii. Each Eligible Cardholder is able to earn a maximum of RM50 cashback per month throughout the Campaign Period. The Reward will be rewarded to Eligible Cardholders who spend a minimum of RM300 in a single transaction every month.
- iv. Credit Card transactions made by the Supplementary Cardholder will be taken as the Principal Cardholder's spending. Only the Principal Cardholder will be entitled to the Reward.
- v. At the time of granting the Reward, the account of the Principal Cardholder must be prompt and in good standing.

6. SELECTION OF WINNERS

- 6.1. Winners of the Ladder Up Campaign will be shortlisted within 60 days after Campaign Period ends. The Winners will be shortlisted through a system-generated random draw.
- 6.2. The shortlisted Eligible cardholders will be contacted by AEON Credit's representatives at any time from 9.00 am – 6.00 pm (Monday- Friday) via the mobile phone numbers registered or recorded in the AEON Credit system.
- 6.3. In the event that the shortlisted Winner cannot be reached via their mobile phone number, AEON Credit's representatives will contact the winner through alternative communication channels such as WhatsApp or electronic mail, depending on the method that is more accessible to the Eligible Cardholders.
- 6.4. The winners will be announced on the AEON Credit website within two (2) weeks of being shortlisted, by mid-July 2025, and no later than 31st July 2025.
- 6.5. Reward fulfilment will be carried out by mailing the Reward to the registered residential address or by sending it to the Eligible Cardholders' electronic mail address provided during the application process.

7. GENERAL TERMS AND CONDITIONS:

1. By participating in this Campaign, the Eligible Cardholders are deemed to have read, understood and agreed to be bound by all the Terms and Conditions ('Terms and Conditions') stated herein.
2. The Reward is not transferable to any third party, non-negotiable and non-exchangeable for cash, kind, in part or in full and/or other redemption item(s).
3. AEON Credit reserves the right to substitute this Campaign and Reward with any other or similar value at any time without prior notice. The Campaign and Reward are provided on an "as is" basis.
4. AEON Credit expressly excludes and disclaims any representations, warranties, or endorsements, expressed or implied, written or oral, including but not limited to, any warranty of quality, merchantability or suitability or fitness for a particular purpose in respect of the Reward.
5. AEON Credit shall not be liable for or obliged to recognise or replace any defective, lost, mistakenly transferred damaged or stolen Reward upon delivery of the Reward to Eligible Cardholders where such defect, loss or damage to the Reward is not due to the fault and/or negligence of AEON Credit.
6. During the verification process, the Eligible Cardholder's NRIC number must be identical to the original NRIC submitted during the application. Should the Eligible Cardholder's NRIC number be different from the registered

NRIC number with AEON Credit, the said Eligible Cardholder shall be immediately disqualified and their Reward shall be forfeited.

7. The Reward may be withdrawn or cancelled by AEON Credit at its sole and absolute discretion if any purchase or transaction made by the Eligible Cardholders under this Campaign is refunded, void, cancelled and/or fraudulent.
8. AEON Credit reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part, or to vary, delete or add to any of these Terms and Conditions (including the Campaign Period or date and frequency of fulfilment of Reward) at its absolute discretion without prior notice and any reason(s) to Eligible Cardholders. For the avoidance of doubt, unless expressly stated otherwise any such cancellation, termination or suspension by AEON Credit shall not entitle the Eligible Cardholders to any claim or compensation against AEON Credit for any and all losses or damages suffered or incurred by the Eligible Cardholders whether as a direct or indirect result of the act of cancellation, termination or suspension.
9. AEON Credit reserves the right to disqualify the Eligible Cardholders from receiving the Reward in the event the Eligible Cardholders do not comply with any of these Terms and Conditions or have committed fraudulent or wrongful acts in relation to this Campaign and/or AEON Wallet and/or any transactions made thereof.
10. In no event shall AEON Credit nor any of its officers, employees, representatives and/or agents (including without limitation, any third party service providers engaged by AEON Credit for purposes of the Campaign be liable to any person participating in this Campaign for any direct, loss of any nature, indirect, special or consequential loss or damage (including, but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign.
11. The Eligible Cardholders shall not promise, offer, commit, give or accept any form of gratification or consideration of any kind as an inducement or reward for doing or forbearance to do any act to obtain any form of benefit from AEON Credit. The Eligible Cardholders shall comply with all anti-corruption or anti-bribery laws, policies or regulations including AEON Credit's Anti-Bribery Policy which can be found at AEON Credit's website. In the event that AEON Credit has reasonable ground to believe that the Eligible Cardholders have not complied with this provision then AEON Credit may, at its sole discretion disqualify and/or terminate the Eligible Cardholder's participation without prejudice to any remedy available to it.
12. AEON Credit shall not be liable in any way whatsoever, for any event arising from any act of God, war, riot, strike, lockout, industrial action, natural disasters, technical or system failures of any kind, unauthorised human intervention and electronic or human error in the administration and processing of the Campaign so far as AEON Credit has exerted appropriate measures to mitigate these risks with due care and diligence.
13. By participating in this Campaign, it is deemed that all Eligible Cardholders:
 - a) consent AEON Credit to collect, record, hold, store, use and disclose their personal information for purposes which are necessary or related to the participation in the Campaign; and

- b) consent AEON Credit to disclose their personal information including but not limited to their names, addresses and telephone numbers to any related and/or associate company within AEON Group/AEON Credit's existing or future business partners or strategic alliances and/or any other third party as AEON Credit may in its absolute discretion deem necessary or expedient for the purposes of the Campaign and shall be used only in relation to and for purposes of the Campaign; and
- c) consent that their photos or video recording to be used for current or future advertising and/or publicity in relation to the Campaign without any claim for either payment or compensation.
14. Please visit <https://www.myaeoncredit.com.my/privacy-policy> to review and read the AEON Credit Privacy Notice. Eligible Cardholders acknowledge that they have read and accepted the AEON Credit Privacy Notice.
15. The Terms and Conditions may be amended from time to time and shall prevail over any provisions or representations contained in any other promotional or advertising materials. In the event of inconsistency, the latest version of these Terms and Conditions shall supersede any previous Terms and Conditions.
16. The Terms and Conditions herein shall be governed by and construed in accordance with the laws of Malaysia.
17. AEON Credit's decision on all matters relating to this Campaign will be final and binding on all Eligible Cardholders. No further correspondence or attempts to dispute such decisions will be considered by AEON Credit. If any matters arise which are not covered in these Terms and Conditions, it will be subject to the sole discretion of AEON Credit.
18. AEON Credit shall not be responsible for any failure or delay of/by the postal or telecommunication authorities or any other party which may result in the Eligible Cardholders being excluded or omitted from participation in the Campaign or from the fulfilment process.
19. At the time of awarding the Reward, the principal and supplementary AEON Credit Card account of the Eligible Cardholders must be active, prompt and in good standing.
20. Eligible Cardholders acknowledge that there may be a lapse of time between transactions made using the AEON Credit Card and the crediting of the Reward into his/her account. As such, AEON Credit does not represent and warrant for the Reward to be immediately available into the Eligible Cardholder's account.
21. AEON Credit shall not be responsible for any failure or delay in the transmission of evidence of sales transactions by VISA International Incorporated, Mastercard International Incorporated, merchant establishments, postal or telecommunication authorities or any other party which may result in the Eligible Cardholders being omitted from the fulfilment process.
22. The Terms and Conditions herein shall apply to and be read together with the provisions in the AEON Credit Card and/or any other Terms and Conditions of participating business partner ('General Information'). In the event of any discrepancy or inconsistency between the Terms and Conditions herein and those contained in



the General Information, the Terms and Conditions set out herein shall prevail in so far as they apply to this Campaign.

