



**Credit Card – Usage & Portfolio
Campaign
TERMS & CONDITIONS**

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Trip.com Promotion with AEON Cards (“Campaign”)

1.0 CAMPAIGN PERIOD:

This Campaign is organised by AEON Credit Service (M) Berhad (“**AEON Credit**”) and will commence from 15 June 2024 to 15 November 2024 (“**Campaign Period**”).

2.0 ELIGIBILITY:

This Campaign is exclusively open to all Principal and Supplementary Cardholders of AEON Platinum Visa/MasterCard, AEON Gold Visa/MasterCard, AEON Classic Visa/MasterCard, Japan Club of Kuala Lumpur Gold Visa and AEON BiG Gold/Classic Visa, Motorcycle Association Affinity Gold Visa, AEON Credit Executive Business Card, AEON Member Plus Visa Card & Privilege Card For Hawker & Petty Trader. (“**Eligible Cardholders**”).

3.0 CAMPAIGN MECHANICS:

Promotion Mechanics	Promo Code	Promotion Details
Get 5% OFF on Hotel Bookings	AEONSTAY	Offer is applicable to pre-pay rooms (excluding rooms on promotion), and transactions in MYR only. Hotel discount applies to the price after taxes and fees have been applied.
Get 1% OFF on Flight Bookings	AEONFLY	Flight discount applies to the price before taxes and fees have been applied

- 3.1 Offer is available for bookings made on Trip.com Malaysia website & app via: <https://my.trip.com/w/aeonmy> only.
- 3.2 Offers apply to hotel and flight bookings using the respective promo codes on the specific landing page only.
- 3.3 Users must register for a Trip.com account to redeem the promo code.
- 3.4 Offer is subject to government tax or other taxes or levies, where applicable.
- 3.5 Different hotels/rooms/flight types may have different cancellation policies. Please review the specific property/airline cancellation policies before booking.
- 3.6 Changing a booking with a redeemed promo code will invalidate the promo code. To re-redeem the promo code, Eligible Cardholders shall cancel the booking and rebook within the promotional period and subject to availability. Promo codes cannot be used in conjunction with any other promotions or offers and are non-exchangeable for cash or Trip Coins.
- 3.7 To the extent permitted by law, Trip.com will not be liable for any losses, damages, expenses, costs, or claims arising out of or relating to this promotion.
- 3.8 Travel Period: 15 June 2024 – 15 November 2025.
- 3.9 Other terms and conditions apply.

GENERAL TERMS AND CONDITIONS:

- 4.1 By participating in this Campaign, the Eligible Cardholders are deemed to have read, understood and agreed to be bound by all the Terms and Conditions (“**Terms and Conditions**”) stated herein.
- 4.2 The discount offers are not transferable to any third party, non-negotiable and non-exchangeable for cash, kind, in part or in full and/or other redemption item(s).
- 4.3 AEON Credit reserves the right to substitute this **Campaign** and the discount offers with any other or similar value at any time without prior notice. The **Campaign** and the discount offers are provided on an “as is” basis.

- 4.4** AEON Credit expressly excludes and disclaims any representations, warranties, or endorsements, expressed or implied, written, or oral, including but not limited to, any warranty of quality, merchantability or suitability or fitness for a particular purpose in respect of the discount offers.
- 4.5** AEON Credit shall not be liable for or obliged to recognize or replace any defective, lost, mistakenly transferred damaged or stolen the discount offers upon delivery of the discount to **Eligible Cardholders** where such defect, loss or damage to the discount is not due to the fault and/or negligence of AEON Credit.
- 4.6** During the verification process, the **Eligible Cardholder's** NRIC number must be identical to the original NRIC submitted during the application. Should the **Eligible Cardholder's** NRIC number be different from the registered NRIC number with AEON Credit, the said **Eligible Cardholder** shall be immediately disqualified and their discount offers shall be forfeited.
- 4.7** The discount offers may be withdrawn or cancelled by AEON Credit at its sole and absolute discretion if any purchase made by the Eligible Cardholders under this Campaign is refunded, void, cancelled, and/or fraudulent.
- 4.8** AEON Credit's decision on all matters relating to this Campaign will be final and binding on all Eligible Cardholders. No further correspondence or attempts to dispute such decisions will be considered by AEON Credit. If any matters arise which are not covered in these Terms and Conditions, it will be subject to the sole discretion of AEON Credit.
- 4.9** AEON Credit reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part, or to vary, delete or add to any of these Terms and Conditions (including the Campaign period or date) at its absolute discretion without prior notice and any reason(s) to Eligible Cardholders. For the avoidance of doubt, unless expressly stated otherwise any such cancellation, termination or suspension by AEON Credit shall not entitle the Eligible Cardholders to any claim or compensation against AEON Credit for any and all losses or damages suffered or incurred by the Eligible Cardholders whether as a direct or indirect result of the act of cancellation, termination or suspension.
- 4.10** AEON Credit shall not be responsible for any failure or delay in the transmission of evidence of sales transactions by VISA International Incorporated, MasterCard International Incorporated, merchant establishments, postal or telecommunication authorities or any other party which may result in the Eligible Cardholders being omitted from the fulfilment process.
- 4.11** AEON Credit reserves the right to disqualify the Eligible Cardholders from receiving the discount offers in the event they do not comply with any of these Term and Conditions or have committed fraudulent or wrongful acts in relation to their AEON Card and AEON Wallet and/or any transactions made thereof.
- 4.12** AEON Credit shall not be liable in any way whatsoever, for any event arising from any act of God, war, riot, strike, lockout, industrial action, natural disasters, technical or system failures of any kind, unauthorized human intervention and electronic or human error in the administration and processing of the Campaign, in so far as AEON Credit has exerted appropriate measures to mitigate these risks with due care and diligence.
- 4.13** By participating in the Campaign, it is deemed that the Eligible Cardholders:
- a. consent AEON Credit to collect, record, hold, store, use and disclose their personal data for purposes which are necessary or related to participation in the Campaign; and
 - b. consent AEON Credit to disclose their personal data (including but not limited to their names, addresses and telephone numbers) to any related and/or associate company within AEON Group/AEON Credit's existing or future business partners or strategic alliances and/or any other third party as AEON Credit may in its absolute discretion deem necessary or expedient for the purposes of the Campaign and shall be used only in relation to and for purposes of the Campaign; and
 - c. consent to having their photos or video clips used for current or future advertising and/or publicity

related to the Campaign without any claim for payment or compensation.

- 4.14** The Terms and Conditions may be amended from time to time and shall prevail over any provisions or representations contained in any other promotional or advertising materials. In the event of inconsistency, the latest version of These Terms and Conditions shall supersede any previous Terms and Conditions stated in any other promotional or advertising materials (if any).
- 4.15** The Terms and Conditions herein shall apply to and be read together with the provisions in the AEON Credit Card and AEON Prepaid Card terms and conditions and AEON Wallet General Information ('General Information'). In the event of any discrepancy or inconsistency between the Terms and Conditions herein and those contained in the AEON Credit Card and AEON Prepaid Card terms and conditions and General Information, the Terms and Conditions set out herein shall prevail in so far as they apply to this Campaign.
- 4.16** The Eligible Cardholders shall not promise, offer, commit, give or accept any form of gratification or consideration of any kind as an inducement or reward for doing or forbearing to do any act to obtain any form of benefit from AEON Credit. The Eligible Cardholders shall comply with all anti-corruption or anti-bribery laws, policies or regulations including AEON Credit's Anti-Bribery Policy which can be found at AEON Credit's website. In the event that AEON Credit has reasonable ground to believe that the Eligible Cardholders have not complied with this provision, AEON Credit may, in its sole discretion disqualify and/or terminate the Eligible Cardholders' participations without prejudice to any remedy available to it.
- 4.17** In no event shall AEON Credit nor any of its officers, employees, representatives and/or agents (including without limitation, any third party service providers engaged by AEON Credit for purposes of the Campaign be liable to any person participating in this Campaign for any direct, loss of any nature, indirect, special or consequential loss or damage (including, but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign.
- 4.18** AEON Credit shall not be responsible for any failure or delay of/by the postal or telecommunication authorities or any other party which may result in the **Eligible Cardholders** being excluded or omitted from participation in the **Campaign** or from the fulfilment process.
- 4.19** At the time of awarding the discount offers, the Principal AEON Credit Card account of the **Eligible Cardholders** must be active, prompt and in good standing.
- 4.20** **Eligible Cardholders** acknowledge that there may be a lapse of time between transactions made using the AEON Credit Card and the crediting of the discount offers into his/her account. As such, AEON Credit does not represent and warrant the discount offers to be immediately available into the **Eligible Cardholder's** account.
- 4.21** Please visit <https://myaeoncredit.com.my/privacy-policy/> to review and read the AEON Credit Privacy Notice. Participants acknowledge that they have read and accepted the AEON Credit Privacy Notice.
- 4.22** Terms and Conditions herein shall be governed by and construed in accordance with the laws of Malaysia.