

## Terms and Conditions

### Update & Verify Your Email Address to Earn 200 AEON Points (“Campaign”)

#### **1.0 Campaign Period**

- 1.1 This Campaign is organised by AEON Credit Service (M) Berhad (“AEON Credit”) which will commence from 09 Sep 2024 to 30 Nov 2024, both dates inclusive (“Campaign Period”).

#### **2.0 Eligibility**

- 2.1 The Campaign is open to all customers who have the following active AEON Credit account. (“**Eligible Customers**”).
- a. AEON Prepaid Cards i.e. AEON Member Plus Visa Card or AEON Privilege Card for Hawkers & Petty Traders.
- 2.2 Permanent, temporary and/or contract staff or employees of AEON Credit are eligible to participate in this Campaign.
- 2.3 For the avoidance of doubt, this AEON Points (“Reward”) is NOT applicable for all Customers who have the following account status.

Product Type	Account Status
AEON Prepaid Card	a. Only for cards with inactive status such as Blocked, Cancelled, judgement, etc.

#### **3.0 Campaign Mechanism**

- 3.1 Eligible Customers will be rewarded for 200 AEON Points (“Reward”) when the Eligible Customers update their email address to AEON Wallet during the Campaign Period.
- 3.2 Any action taken by existing Eligible Customers to update their email address (e.g., contacting Customer Care Department to update the email) will be considered as updating and verifying their email address.
- 3.3 The 200 AEON Points will be credited to Eligible Customer’s AEON Member Plus Card or AEON Privilege Card for Hawkers & Petty Traders once they update their email address.
- 3.4 The 200 AEON Points reward is capped at **FIRST** 40,000 registrations and only one (1) time Reward will be given to Eligible Customers on a first-come, first served basis.
- 3.5 The AEON Points Reward will be credited to Eligible Customers’ account within 60 working days after the Campaign Period ends. There will be no announcement on the winning or receiving of the AEON Points Reward.

#### **4.0 Other Terms and Conditions:**

- 4.1 By participating in this Campaign, the Eligible Customers are deemed to have read, understood and agreed to be bound by all the Terms and Conditions (“Terms and Conditions”) stated herein.
- 4.2 The Reward is not transferable to any third party, non-negotiable and non-exchangeable for cash or kind, in part or in full and/or other redemption item(s).
- 4.3 AEON Credit reserves the right to substitute this Campaign and Reward with any other or similar value at any time without prior notice. The Campaign and Reward are provided on an “as is” basis.

- 4.4 AEON Credit expressly excludes and disclaims any representations, warranties, or endorsements, expressed or implied, written or oral, including but not limited to, any warranty of quality, merchantability or suitability or fitness for a particular purpose in respect of the Reward.
- 4.5 AEON Credit shall not be liable for or obliged to recognize or replace any defective, lost, mistakenly transferred damaged or stolen Reward upon delivery of the Reward to Eligible Customers where such defect, loss or damage to the Reward is not due to the fault and/or negligence of AEON Credit.
- 4.6 During the verification process, the Eligible Customer's NRIC number must be identical to the original NRIC submitted during the application. Should the Eligible Customer's NRIC number be different from the registered NRIC number with AEON Credit, the said Eligible Customer shall be immediately disqualified and their Reward shall be forfeited.
- 4.7 The Reward may be withdrawn or cancelled by AEON Credit at its sole and absolute discretion if any purchase or transaction made by the Eligible Customer under this Campaign is refunded, void, cancelled and/or fraudulent.
- 4.8 By participating in the Campaign, it is deemed that the Eligible Customers:
  - a. consent AEON Credit to collect, record, hold, store, use and disclose their personal information for purposes which are necessary or related to their participation in the Campaign; and
  - b. consent AEON Credit to disclose their personal information including but not limited to their names, addresses, telephone numbers to any related and/or associate company within AEON Group/AEON Credit's existing or future business partners or strategic alliances and/or any other 3rd party as AEON Credit may in its absolute discretion deem necessary or expedient for the purposes of the Campaign and shall be used only in relation to and for the purposes of the Campaign; and
  - c. consent that their photos or video clips may be used for current or future advertising and/or publicity related to the Campaign without any claim for payment or compensation.
- 4.9 AEON Credit reserves the right to withdraw, cancel, suspend, extend, or terminate this Campaign earlier in whole or in part, or to vary, delete or add to any of these Terms and Conditions (including the Campaign period or date and frequency of fulfilment of Reward) at its absolute discretion without prior notice and for any reason(s) to Eligible Customers. For the avoidance of doubt, unless expressly stated otherwise, any such cancellation, termination or suspension by AEON Credit shall not entitle the Eligible Customers to any claim or compensation against AEON Credit for any and all losses or damages suffered or incurred by the Eligible Customers whether as a direct or indirect result of the act of cancellation, termination or suspension.
- 4.10 AEON Credit's decision on all matters relating to this Campaign will be final and binding on all Eligible Customers. No further correspondence or attempts to dispute such decisions will be considered by AEON Credit. If any matter arises which is not covered in these Terms and Conditions, the said matter will be subject to the sole discretion of AEON Credit.
- 4.11 AEON Credit reserves the right to disqualify the Eligible Customers from receiving the Reward in the event the Eligible Customers do not comply with any of these Terms and Conditions, or have

committed fraudulent or wrongful acts in relation to this Campaign AEON Wallet and/or any transactions made thereof.

- 4.12 AEON Credit shall not be liable in any way whatsoever, for any event arising from any act of God, war, riot, strike, lockout, industrial action, fire, flood, drought, storm, pandemic, natural disasters, technical or system failures of any kind, unauthorised human intervention and electronic or human error in the administration and processing of the Campaign so far as AEON Credit has exerted appropriate measures to mitigate these risks with due care and diligence.
- 4.13 The Terms and Conditions herein shall apply to and be read together with the provisions in the AEON Products Financing, AEON Cards and AEON Wallet General Information ('General Information'). In the event of any discrepancy or inconsistency between the Terms and Conditions herein and those contained in the General Information, the Terms and Conditions set out herein shall prevail in so far as they apply to this Campaign.
- 4.14 The Eligible Customers shall not promise, offer, commit, give or accept any form of gratification or consideration of any kind as an inducement or reward for doing or forbearance to do any act to obtain any form of benefit from AEON Credit. The Eligible Customers shall comply with all anti-corruption or anti-bribery laws, policies or regulations including AEON Credit's Anti-Bribery Policy which can be found at AEON Credit's website. In the event that AEON Credit has reasonable grounds to believe that the Eligible Customers have not complied with this provision then AEON Credit may, in its sole discretion, disqualify and/or terminate the Eligible Customers participation without prejudice to any remedy available to it.
- 4.15 In no event shall AEON Credit or any of its officers, employees, representatives and/or agents including without limitation, any third party service providers engaged by AEON Credit for purposes of the Campaign be liable to any person participating in this Campaign for any direct loss of any nature, indirect, special or consequential loss or damage (including, but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign.
- 4.16 Please visit <https://www.myaeoncredit.com.my/privacy-policy> to review and read the AEON Credit Privacy Notice. Eligible Customers acknowledge that they have read and accepted the AEON Credit Privacy Notice.
- 4.17 The Terms and Conditions may be amended from time to time and shall prevail over any provisions or representations contained in any other promotional or advertising materials. In the event of inconsistency, the latest version of these Terms and Conditions shall supersede any previous Terms and Conditions
- 4.18 The Terms and Conditions herein shall be governed by and construed in accordance with the laws of Malaysia.
- 4.19 AEON Credit shall not be responsible for any failure or delay of/by the postal or telecommunication authorities or any other party which may result in the Eligible Customers being excluded or omitted from participation in the Campaign or from the fulfilment process.

- 4.20 At the time of awarding the Reward, the account of the Eligible Customers must be active, prompt and in good standing.
- 4.21 Eligible Customers acknowledge that there may be a lapse of time between transactions made using the AEON Wallet app and the crediting of the Reward into their account. As such, AEON Credit does not represent and warrant for the Reward to be immediately available into the Eligible Customers' account.
- 4.22 AEON Credit shall not be responsible for any failure or delay in the transmission of evidence of sales transactions by VISA International Incorporated, merchant establishments, postal or telecommunication authorities or any other party which may result in the Eligible Customers being omitted from the fulfilment process.
- 4.23 The Terms and Conditions herein shall apply to and be read together with the provisions in the AEON Wallet ('General Information'). In the event of any discrepancy or inconsistency between the Terms and Conditions herein and those contained in the General Information, the Terms and Conditions set out herein shall prevail in so far as they apply to this Campaign.