

Complimentary Access to Plaza Premium Lounge

Terms & Conditions

1. Complimentary access to Plaza Premium Lounge is jointly organized by AEON Credit Service (M) Berhad (“AEON Credit”) and Plaza Premium Lounge Malaysia Sdn Bhd.
2. This complimentary access is applicable to the physical AEON Credit Cards with minimum spend conditions as stated below:

| AEON Credit Card Types | Number of access for each calendar year (January – December) | | Spend condition |
|--|--|--------------------------|--|
| | Principal Cardholders | Supplementary Cardholder | |
| AEON Gold Visa / Mastercard | 3 times | Not Applicable | Minimum spend of RM500 in single or cumulative transactions within 30 days before and/or 30 days after the lounge visit date |
| AEON Motorcycle Association Affinity Gold Visa | 3 times | Not Applicable | |
| AEON BiG Gold Visa | 3 times | Not Applicable | |
| AEON Platinum Visa/Mastercard | 6 times | Not Applicable | |
| AEON Japan Club of Kuala Lumpur (JCKL) | 6 times | 6 times | |
| AEON Credit Executive Business Card | 6 times | | |

3. Minimum spend using physical AEON Credit Card includes both local and overseas transactions, Balance Transfer, Cash Advance, Instalment Payment Plan (IPP), Flexi Payment Plan (FPP), insurance transaction, JCKL membership, and TNG transaction, exclude interest charge, finance charge and any other credit card related fees and charges. Spend is not limited to one transaction, it can be cumulative of few transactions.
4. The minimum spend must be made on the physical AEON Credit Card that was used to access Plaza Premium Lounge as stated in the table below;

AEON Credit Card Type : AEON Gold Visa/Mastercard, AEON Motorcycle Association Affinity Gold Visa, AEON BiG Gold Visa, AEON Platinum Visa / Mastercard, AEON Credit Executive Business Card.

| Lounge visit date | Transaction details | Entitlement for Complimentary access | Condition |
|-------------------|---|--------------------------------------|---|
| 1 August 2020 | Principal Cardholder spend a minimum of RM500 on 26 July 2020 | Yes | Principal Cardholder spend minimum RM500 within 30 days before the visit date |
| 1 August 2020 | Principal Cardholder spend a minimum of RM500 on 28 August 2020 | Yes | Principal Cardholder Spend minimum RM500 within 30 days after the visit date |
| 1 August 2020 | Principal Cardholder spend the following: | Yes | Principal Cardholder Spend minimum cumulative of |

| | | | |
|---------------|---|----|--|
| | RM200 on 15 July 2020, RM100 on 21 July 2020, RM400 on 31 August 2020 | | RM500 within 30 days before and/or after the visit date |
| 1 August 2020 | Principal Cardholder spend the following RM200 on 15 July 2020 RM100 on 21 July 2020 RM400 on 1 September 2020 | No | Principal Cardholder spend lesser than minimum spend condition within 30 days before / after the visit date. |
| 1 August 2020 | Principal Cardholder spend the following RM200 on 15 July 2020 RM100 on 21 July 2020 Supplementary Cardholder transaction: RM500 on 2 August 2020 | No | Principal Cardholder spend lesser than minimum spend condition within 30 days before / after the visit date |

AEON Credit Card Type : AEON Japan Club of Kuala Lumpur (Principal Cardholders)

| Lounge visit date | Transaction details | Entitlement for Complimentary access | Condition |
|-------------------|---|--------------------------------------|--|
| 1 August 2020 | Principal Cardholder spend a minimum of RM500 on 26 July 2020 | Yes | Principal Cardholder spend minimum RM500 within 30 days before the visit date |
| 1 August 2020 | Principal Cardholder spend a minimum of RM500 on 28 August 2020 | Yes | Principal Cardholder Spend minimum RM500 within 30 days after the visit date |
| 1 August 2020 | Principal Cardholder spend the following: RM200 on 15 July 2020, RM100 on 21 July 2020 RM400 on 31 August 2020 | Yes | Principal Cardholder Spend minimum cumulative of RM500 within 30 days before and/or after the visit date |
| 1 August 2020 | Principal Cardholder spend the following RM200 on 15 July 2020 RM100 on 21 July 2020 RM400 on 1 September 2020 | No | Principal Cardholder spend lesser than minimum spend condition within 30 days before / after the visit date. |
| 1 August 2020 | Principal Cardholder spend the following | No | Principal Cardholder spend lesser than minimum spend condition within 30 days |

| | | | |
|--|---|--|-------------------------------|
| | RM200 on 15 July 2020 RM100 on 21 July 2020 Supplementary Cardholder transaction: RM500 on 2 August 2020 | | before / after the visit date |
|--|---|--|-------------------------------|

AEON Credit Card Type : AEON Japan Club of Kuala Lumpur (Supplementary Cardholders)

| Lounge visit date | Transaction details | Entitlement for Complimentary access | Condition |
|-------------------|--|--------------------------------------|--|
| 1 August 2020 | Supplementary Cardholder spend a minimum of RM500 on 26 July 2020 | Yes | Supplementary Cardholder spend minimum RM500 within 30 days before the visit date |
| 1 August 2020 | Supplementary Cardholder spend a minimum of RM500 on 28 August 2020 | Yes | Supplementary Cardholder Spend minimum RM500 within 30 days after the visit date |
| 1 August 2020 | Supplementary Cardholder spend the following: RM200 on 15 July 2020 RM100 on 21 July 2020 RM400 on 31 August 2020 | Yes | Supplementary Cardholder Spend minimum cumulative of RM500 within 30 days before and/or after the visit date |
| 1 August 2020 | Supplementary Cardholder spends the following RM200 on 15 July 2020 RM100 on 21 July 2020 RM400 on 1 September 2020 | No | Supplementary Cardholder spend lesser than minimum spend condition within 30 days before / after the visit date. |
| 1 August 2020 | Principal Cardholder spends the following RM500 on 15 July 2020 RM100 on 21 July 2020 Supplementary Cardholder transaction: RM300 on 2 August 2020 | No | Supplementary Cardholder spend lesser than minimum spend condition within 30 days before / after the visit date |

- In the event of the eligible Cardholders as per stated in Clause 2 does not meet the spend condition, a fee of RM134.00 for each access will be billed to the Cardholder's Card account within 3 months from the visit date.

6. Cardholders are entitled to access the lounge one (1) time per day with maximum of 3 hours per visit. Any subsequent access on the same day and any access exceeding the three (3) hour limit will be subject to the applicable charges set by the Plaza Premium Lounge.
7. Cardholders are required to present their physical AEON Credit Card, Boarding Pass and confirm that they are Principal or Supplementary Cardholder upon entry to the lounge. The name on the Boarding Pass must match the Cardholders name on the credit card in order to be allowed entry to the lounge. Plaza Premium Lounge reserves the right to refuse entry to the Cardholder in the event of any non-valid details of the credit card or Boarding Pass.
8. Principal Cardholders can enjoy a 20% discount on walk-in rates for all lounges in Malaysia and for subsequent visits to the lounge after the said entitlement access in Clause 2 have been fully utilized. Payment must be made prior to access to the lounge.
9. Supplementary Cardholders, not inclusive card types that entitle for complimentary as per Clause 2 and Cardholder's guest can enjoy the 20% discount on walk-in rates for all lounges in Malaysia and payment must be made prior to access to the lounge or the charge will be billed to Principal Cardholder's Card account within 3 months from the visit date.
10. Children aged between 3-11 years will enjoy 30% discount on walk-in rates for all lounges in Malaysia and payment must be made prior to access to the lounge.
11. For more information on the lounge services and locations, kindly visit <https://www.plazapremiumlounge.com>
12. AEON Credit Service (M) reserves the right to terminate, amend or add to any of these Terms and Conditions from time to time with at least twenty-one (21) calendar days' notice to Cardholders before the new terms and conditions take effect. Cardholders are advised to refer to the latest terms and conditions published on www.myaeoncredit.com.my prior to accessing any Plaza Premium Lounge.
13. AEON Credit Service assumes no liability or responsibility for any act, omission, default or defects of Plaza Premium Lounge in the services offered. Any dispute about the quality or the service standard must be resolved directly with Plaza Premium Lounge. AEON Credit will not be responsible for any injury, loss or damage suffered as a result of the redemption or usage of the services provided by Plaza Premium Lounge.

For any assistance, Cardholders may contact AEON Credit's 24 hours Customer Care Centre at +603 2719 9999 or email to customer.service@aeoncredit.com.my

Updated at 19.08.2024

Appendix I

Plaza Premium Lounge Location and Operating hours list:

| N | Plaza Premium Lounge | Location | Opening hours | Entitlement |
|--|-----------------------------------|--|-------------------------|--------------------|
| Airport : Kuala Lumpur International Airport Terminal 1 (KLIA T1) | | | | |
| 1 | Plaza Premium Lounge, CP21 | Main Terminal Building, International Departures | 24 hours daily | 3 Hours Lounge Use |
| 2 | Flight Club Signature | International Departures | 0600 - 2230 hours daily | Set Meal |
| 3 | The Summerhouse | International Departures | 0700 - 2300 hours daily | Set Meal |
| 4 | Flight Club | International Departures | 24 hours daily | Set Meal |
| Airport : Kuala Lumpur International Airport Terminal 2 (KLIA T2) | | | | |
| 1 | Flight Club Grab 'n' Go | Gateway@klia2, In front of Aerotel (Landside) | 0700 - 2300 hours | Set Meal |
| 2 | Plaza Premium Lounge | Next to Aerotel Kuala Lumpur, gateway@Klia2, KLIA Terminal 2 | 24 hours daily | 3 Hours Lounge Use |
| Airport : Kota Kinabalu International Airport (BKI) | | | | |
| 1 | Flight Club | Domestic Departures | 0600 - 2300 hours | Set Meal |
| Airport : Langkawi International Airport | | | | |
| 1 | Plaza Premium Lounge | Departure | 0700 - 2200 hours daily | 3 Hours Lounge Use |
| Airport : Penang International Airport | | | | |
| 1 | Plaza Premium Lounge | Domestic Departure | 0500 - 2300 hours daily | 3 Hours Lounge Use |
| 2 | Plaza Premium Lounge | International Departure | 0600 - 2200 hours daily | 3 Hours Lounge Use |

Noted: Updated as at 19/08/2024