



**Credit Card – Usage & Portfolio  
Campaign  
TERMS & CONDITIONS**

## TERMS AND CONDITIONS

### DAIKIN Promotion with AEON Cards (“Campaign”)

#### 1.0 CAMPAIGN PERIOD:

This Campaign is organised by AEON Credit Service (M) Berhad (“**AEON Credit**”) and will commence from 23 July 2024 to 31 December 2024 (“**Campaign Period**”).

#### 2.0 ELIGIBILITY:

This Campaign is exclusively open to all Principal and Supplementary Cardholders of AEON Platinum Visa/MasterCard, AEON Gold Visa/MasterCard, AEON Classic Visa/MasterCard, Japan Club of Kuala Lumpur Gold Visa and AEON BiG Gold/Classic Visa, Motorcycle Association Affinity Gold Visa, AEON Credit Executive Business Card, AEON Member Plus Visa Card & Privilege Card For Hawker & Petty Trader. (“**Eligible Cardholders**”).

#### 3.0 CAMPAIGN MECHANICS:

- 3.0 Eligible Cardholders are required to perform transaction by utilizing the GO DAIKIN app to receive a RM30 discount on the GoClean service per unit of air conditioner.
- 3.1 This promotion does not require a minimum spending amount.
- 3.2 Payment via any AEON Card is necessary for all transactions to be qualified for the promotion through the GO DAIKIN app.
- 3.3 Apply the promo code ‘AEON30’ to receive RM30 OFF each unit of the Go Clean Air Conditioner Cleaning Service.
- 3.4 The offer allows for a RM30 discount per unit of air conditioner with no maximum limit of redemption.
- 3.5 The exclusive voucher is only usable on the GO DAIKIN app.
- 3.6 Valid for both new and existing users of GO DAIKIN app.
- 3.7 GoClean by Daikin Malaysia Sales & Service Sdn Bhd is currently accessible in various states across West and East Malaysia, with ongoing efforts to expand to additional states in the near future.
- 3.8 AEON Credit and Daikin Malaysia Sales & Service Sdn Bhd reserve the right to amend these terms and conditions at their absolute discretion without prior notice.

#### 4.0 GENERAL TERMS AND CONDITIONS:

- 4.1 By participating in this Campaign, the Eligible Cardholders are deemed to have read, understood and agreed to be bound by all the Terms and Conditions (‘Terms and Conditions’) stated herein.
- 4.2 The Voucher is not transferable to any third party, non-negotiable and non-exchangeable for cash, kind, in part or in full and/or other redemption item(s).
- 4.3 AEON Credit reserves the right to substitute this Campaign and Voucher with any other or similar value at any time without prior notice. The Campaign and Voucher are provided on an “as is” basis.
- 4.4 AEON Credit expressly excludes and disclaims any representations, warranties, or endorsements, expressed or implied, written or oral, including but not limited to, any warranty of quality, merchantability or suitability or fitness for a particular purpose in respect of the Voucher.
- 4.5 AEON Credit shall not be liable for or obliged to recognise or replace any defective, lost, mistakenly transferred damaged or stolen Voucher upon delivery of the Voucher to Eligible Cardholders where such defect, loss or damage to the Voucher is not due to the fault and/or negligence of AEON Credit.
- 4.6 During the verification process, the Eligible Cardholder’s NRIC number must be identical to the original NRIC submitted during the application. Should the Eligible Cardholder’s NRIC number be different from the registered

NRIC number with AEON Credit, the said Eligible Cardholder shall be immediately disqualified and their Voucher shall be forfeited.

- 4.7 The Voucher may be withdrawn or cancelled by AEON Credit at its sole and absolute discretion if any purchase or transaction made by the Eligible Cardholder(s) under this Campaign is refunded, void, cancelled and/or fraudulent.
- 4.8 AEON Credit reserves the right to withdraw, cancel, suspend, extend or terminate this Campaign earlier in whole or in part, or to vary, delete or add to any of these Terms and Conditions (including the Campaign Period or date and frequency of fulfilment of Voucher) at its absolute discretion without prior notice and any reason(s) to Eligible Cardholders. For the avoidance of doubt, unless expressly stated otherwise any such cancellation, termination or suspension by AEON Credit shall not entitle the Eligible Cardholders to any claim or compensation against AEON Credit for any and all losses or damages suffered or incurred by the Eligible Cardholders whether as a direct or indirect result of the act of cancellation, termination or suspension.
- 4.9 AEON Credit reserves the right to disqualify the Eligible Cardholders from receiving the Voucher in the event the Eligible Cardholders does not comply with any of these Terms and Conditions or has committed fraudulent or wrongful acts in relation to this Campaign/AEON Wallet and/or any transactions made thereof.
- 4.10 In no event shall AEON Credit nor any of its officers, employees, representatives and/or agents (including without limitation, any third party service providers engaged by AEON Credit for purposes of the Campaign) be liable to any person participating in this Campaign for any direct, loss of any nature, indirect, special or consequential loss or damage (including, but not limited to, loss of income, profits or goodwill) arising from or in connection with this Campaign.
- 4.11 The Eligible Cardholders shall not promise, offer, commit, give or accept any form of gratification or consideration of any kind as an inducement or reward for doing or forbearance to do any act to obtain any form of benefit from AEON Credit. The Eligible Cardholders shall comply with all anti-corruption or anti-bribery laws, policies or regulations including AEON Credit's Anti-Bribery Policy which can be found at AEON Credit's website. In the event that AEON Credit has reasonable ground to believe that the Eligible Cardholders have not complied with this provision then AEON Credit may, in its sole discretion disqualify and/or terminate the Eligible Cardholder's participation without prejudice to any remedy available to it.
- 4.12 AEON Credit shall not be liable in any way whatsoever, for any event arising from any act of God, war, riot, strike, lockout, industrial action, natural disasters, technical or system failures of any kind, unauthorised human intervention and electronic or human error in the administration and processing of the Campaign so far as AEON Credit has exerted appropriate measures to mitigate these risks with due care and diligence.
- 4.13 By participating in this Campaign, it is deemed that all Eligible Cardholders:
- a) Consent AEON Credit to collect, record, hold, store, use and disclose their personal information for purposes which are necessary or related to the participation in the Campaign; and
  - b) Consent AEON Credit to disclose their personal information including but not limited to their names, addresses and telephone numbers to any related and/or associate company within AEON Group/AEON Credit's existing or future business partners or strategic alliances and/or any other third party as AEON Credit may in its absolute discretion deem necessary or expedient for the purposes of the Campaign and shall be used only in relation to and for purposes of the Campaign; and
  - c) Consent that their photos or video recording to be used for current or future advertising and/or publicity in relation to the Campaign without any claim for neither payment nor compensation.
- 4.14 Please visit <https://www.myaeoncredit.com.my/privacy-policy> to review and read the AEON Credit Privacy Notice. Eligible Cardholders acknowledge that they have read and accepted the AEON Credit Privacy Notice.
- 4.15 The Terms and Conditions may be amended from time to time and shall prevail over any provisions or representations contained in any other or all advertising materials. In the event of inconsistency, the latest version of these Terms and Conditions shall supersede any previous Terms and Conditions.
- 4.16 The Terms and Conditions herein shall be governed by and construed in accordance with the laws of Malaysia.
- 4.17 AEON Credit's decision on all matters relating to this Campaign will be final and binding on all Eligible Cardholders. No further correspondence or attempts to dispute such decisions will be considered by AEON Credit.

If any matters arise which are not covered in these Terms and Conditions, it will be subject to the sole discretion of AEON Credit.

- 4.18 AEON Credit shall not be responsible for any failure or delay of/by the postal or telecommunication authorities or any other party which may result in the Eligible Cardholders being excluded or omitted from participation in the Campaign or from the fulfilment process.
- 4.19 At the time of awarding the Voucher, the Principal AEON Credit Card account of the Eligible Cardholders must be active, prompt and in good standing.
- 4.20 Eligible Cardholders acknowledge that there may be a lapse of time between transactions made using the AEON Credit Card and the crediting of the Voucher into his/her account. As such, AEON Credit does not represent and warrant for the Voucher to be immediately available into the Eligible Cardholder's account.
- 4.21 AEON Credit shall not be responsible for any failure or delay in the transmission of evidence of sales transactions by VISA International Incorporated, Mastercard International Incorporated, merchant establishments, postal or telecommunication authorities or any other party which may result in the Eligible Cardholders being omitted from the fulfilment process.
- 4.22 The Terms and Conditions herein shall apply to and be read together with the provisions in the AEON Credit Card, AEON Prepaid Card and AEON Wallet General Information ('General Information'). In the event of any discrepancy or inconsistency between the Terms and Conditions herein and those contained in the General Information, the Terms and Conditions set out herein shall prevail in so far as they apply to this Campaign.

